2024 SFSA T&O Conference - Q&A

- Q&A for the 2024 T&O Conference will run via Zulip.
- A Zulip account will be created for you by SFSA
- Each presentation will have its own “Channel,” or text chain, where questions can be asked and answered at any time.
- During the evening “Beer and Pretzel” sessions, presenters will respond to questions that have been posted.

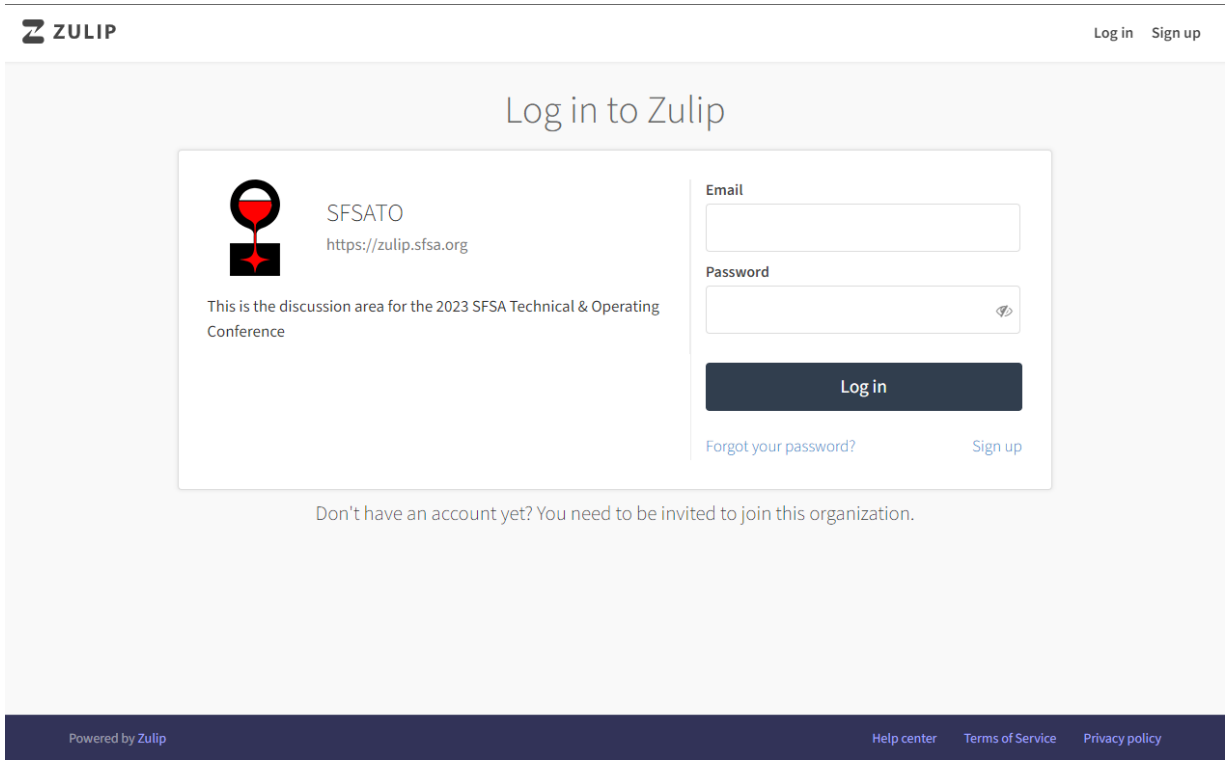
How to access Zulip:

- Your account login information will be sent before the conference begins. Please log in and become familiar with Zulip for the best experience.
- You can run Zulip using your desktop web browser, a desktop app, mobile app (available to iOS and Android), through a mobile browser. The basic functions for all four options are described in this presentation.

Desktop Browser

Logging In

- Go to: https://zulip.sfsa.org. Enter the provided Email and Password.



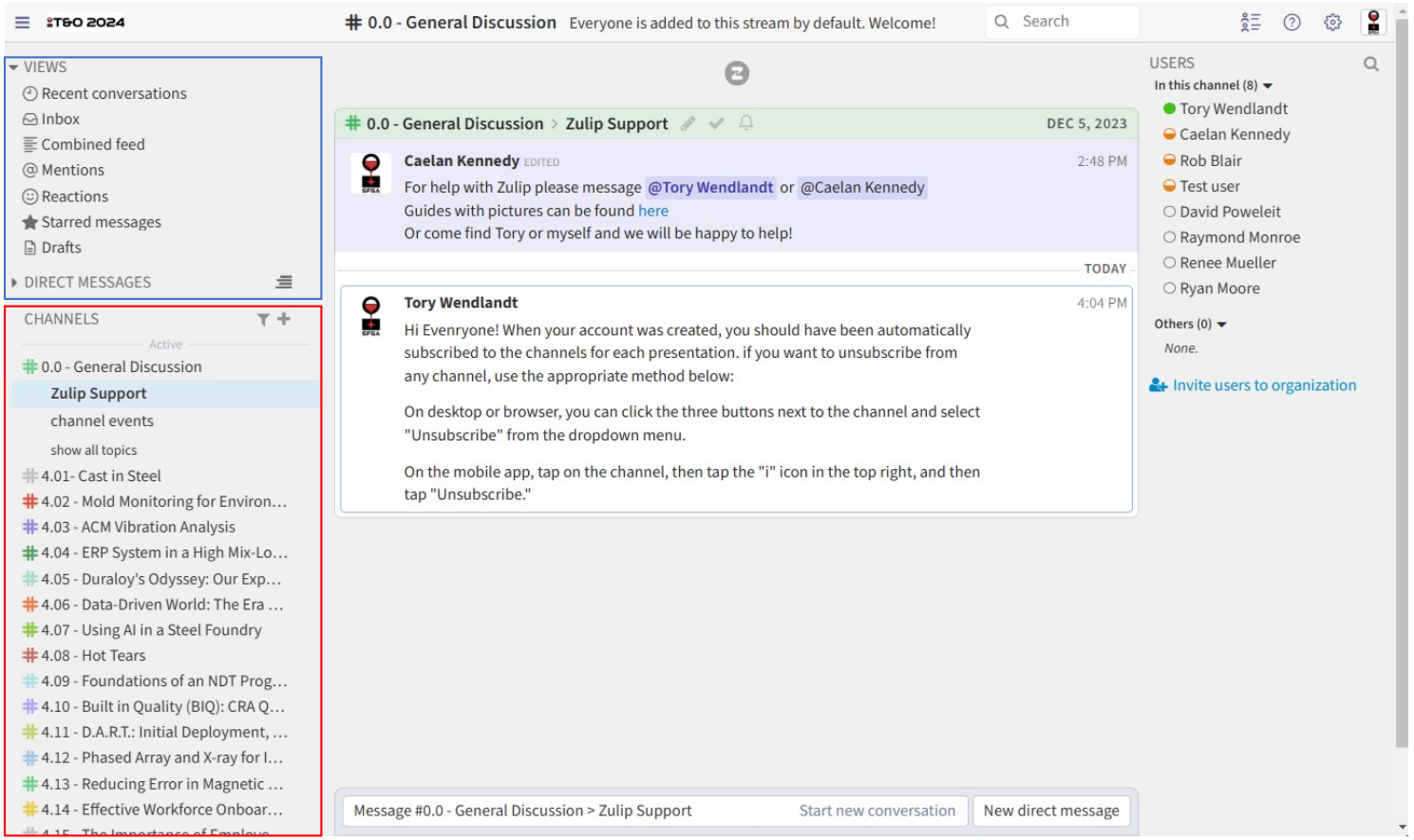
Home Screen

Quick Access

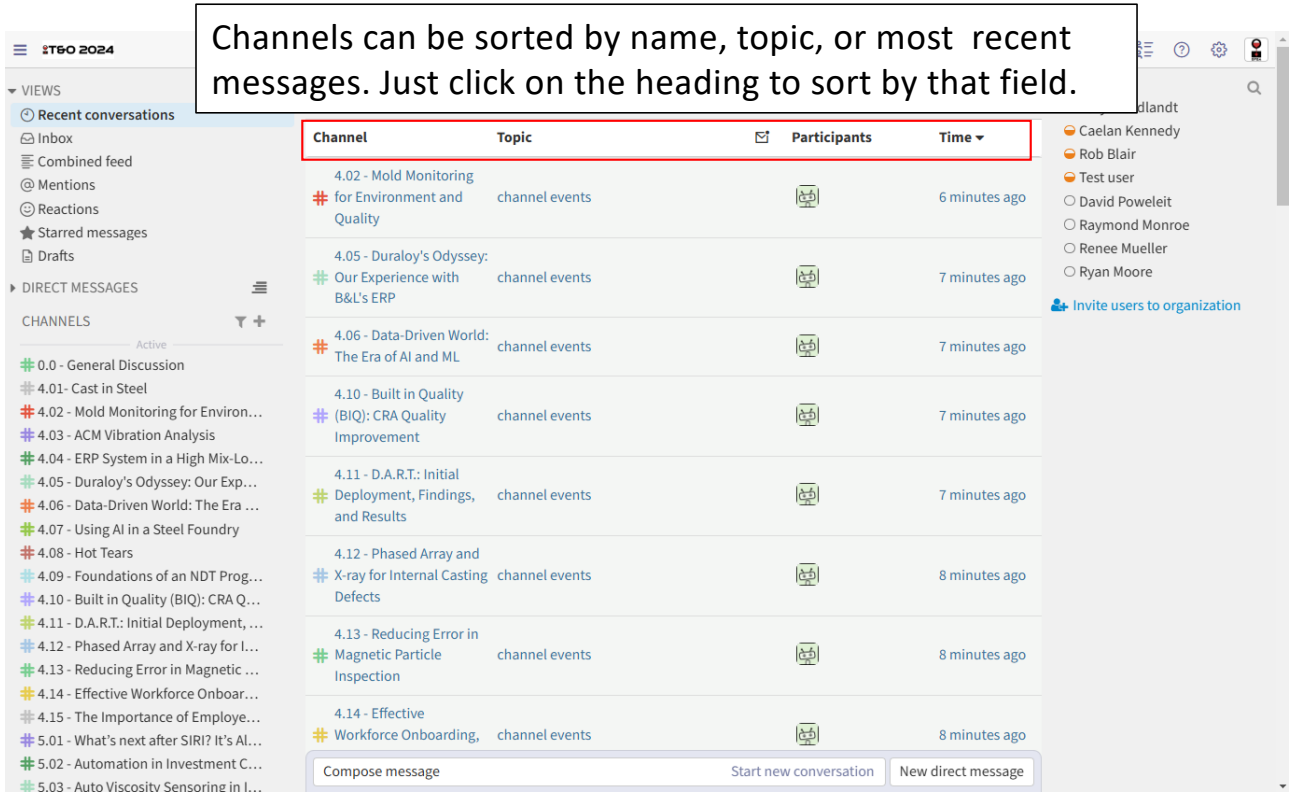
You will be notified of any new posts in channels you subscribe to or if anyone mentions you any post.

Channels

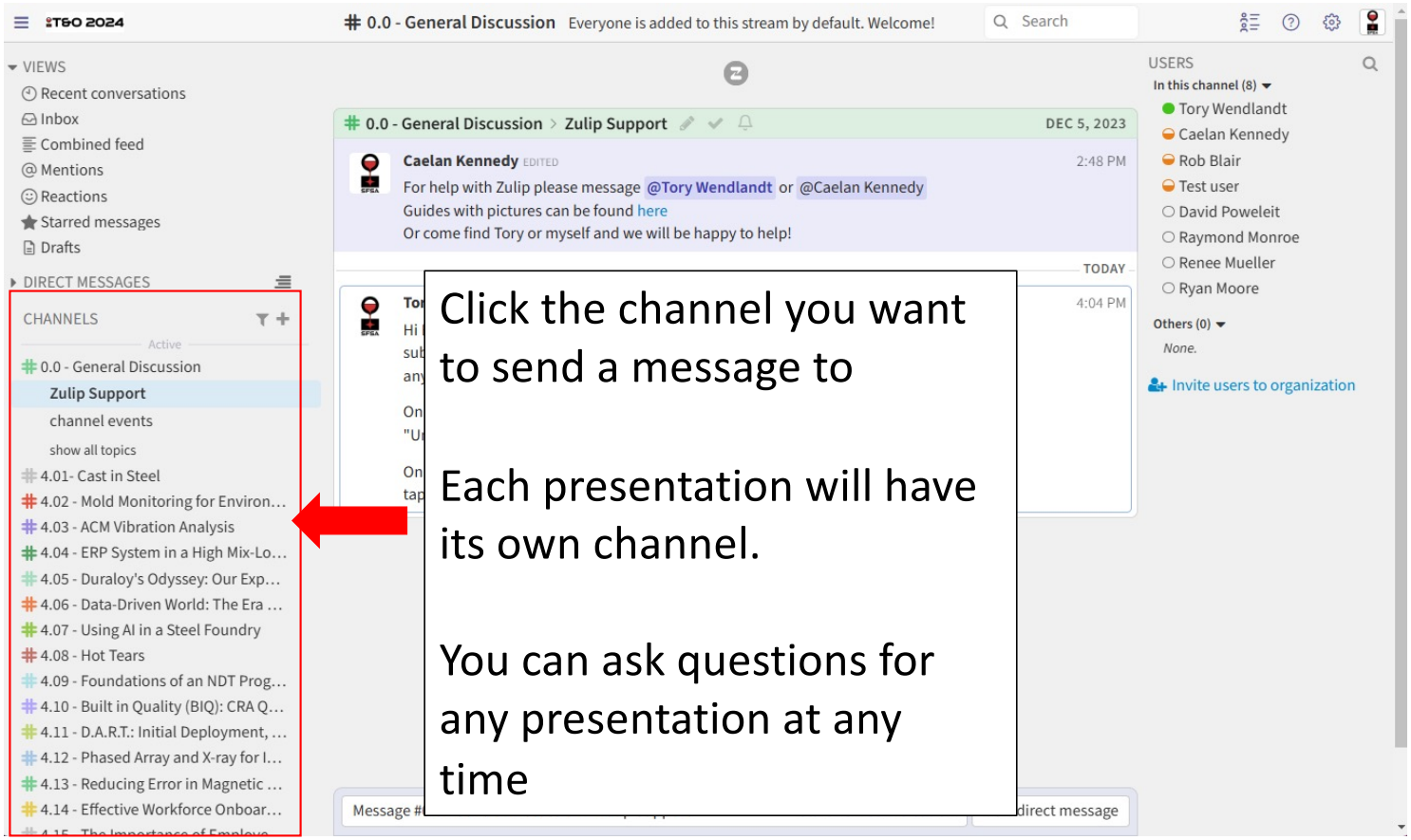
Each presentation will have its own channel. Ask questions for any presentation in that channel.



Home Screen


Channels can be sorted by name, topic, or most recent messages. Just click on the heading to sort by that field.
TBO 2024
VIEWS
Recent conversations
Inbox
Combined feed
Mentions
Reactions
Starred messages
Drafts
DIRECT MESSAGES
CHANNELS
Active
0.0 - General Discussion
4.01- Cast in Steel
4.02 - Mold Monitoring for Environ…
4.03 - ACM Vibration Analysis
4.04 - ERP System in a High Mix-Lo…
4.05 - Duraloy's Odyssey: Our Exp…
4.06 - Data-Driven World: The Era …
4.07 - Using AI in a Steel Foundry
4.08 - Hot Tears
4.09 - Foundations of an NDT Prog…
4.10 - Built in Quality (BIQ): CRA Q…
4.11 - D.A.R.T.: Initial Deployment, …
4.12 - Phased Array and X-ray for I…
4.13 - Reducing Error in Magnetic …
4.14 - Effective Workforce Onboar…
4.15 - The Importance of Employe…
5.01 - What's next after SIRI? It's AI…
5.02 - Automation in Investment C…
5.03 - Auto Viscosity Sensoring in I…
Channel
Topic
Participants
Time
4.02 - Mold Monitoring for Environment and Quality
channel events
6 minutes ago
4.05 - Duraloy's Odyssey: Our Experience with B&L's ERP
channel events
7 minutes ago
4.06 - Data-Driven World: The Era of AI and ML
channel events
7 minutes ago
4.10 - Built in Quality (BIQ): CRA Quality Improvement
channel events
7 minutes ago
4.11 - D.A.R.T.: Initial Deployment, Findings, and Results
channel events
7 minutes ago
4.12 - Phased Array and X-ray for Internal Casting Defects
channel events
8 minutes ago
4.13 - Reducing Error in Magnetic Particle Inspection
channel events
8 minutes ago
4.14 - Effective Workforce Onboarding,
channel events
8 minutes ago
Compose message
Start new conversation
New direct message
dlandt
Caelan Kennedy
Rob Blair
Test user
David Poweleit
Raymond Monroe
Renee Mueller
Ryan Moore
Invite users to organization

Sending a Message Or Question

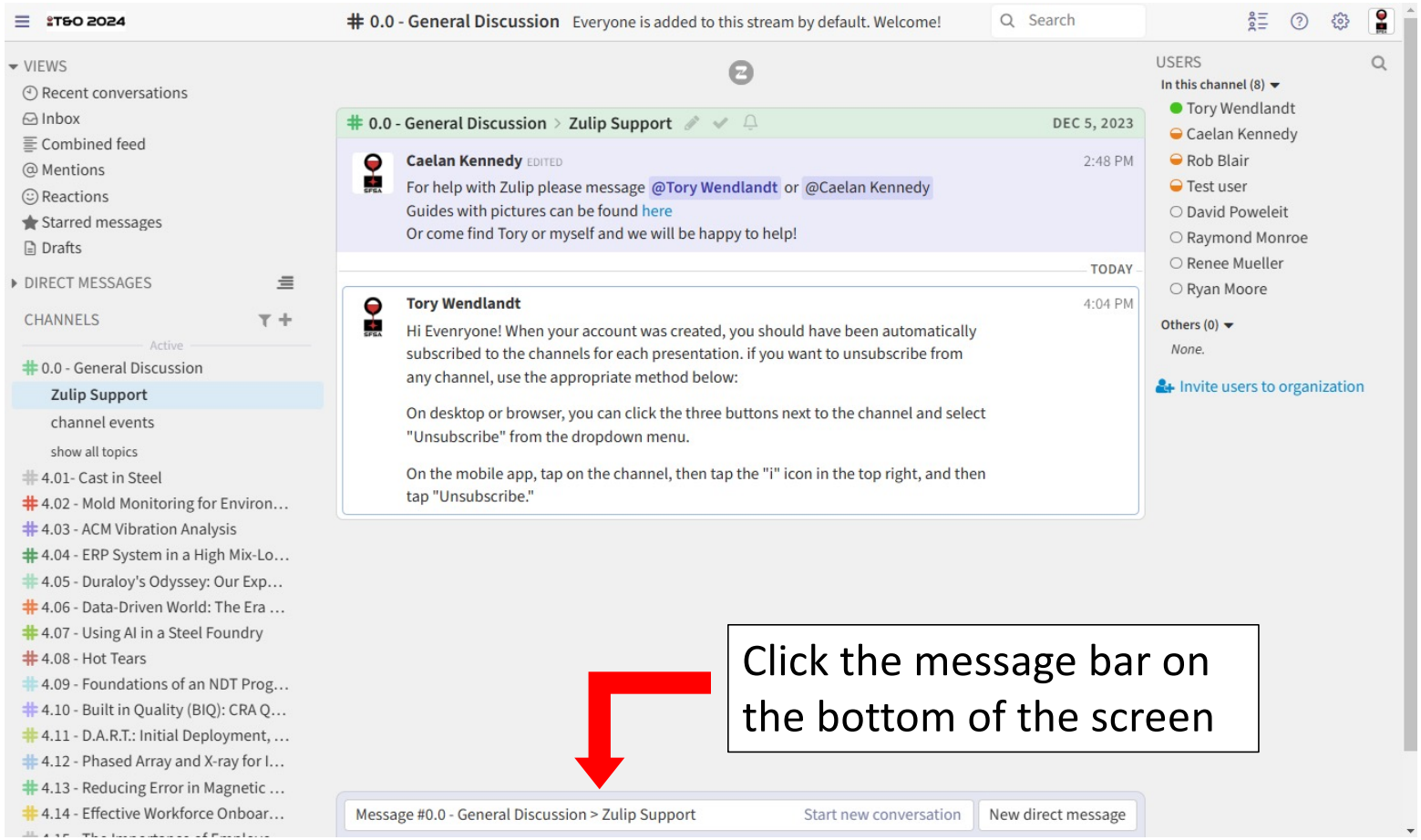


Click the channel you want to send a message to

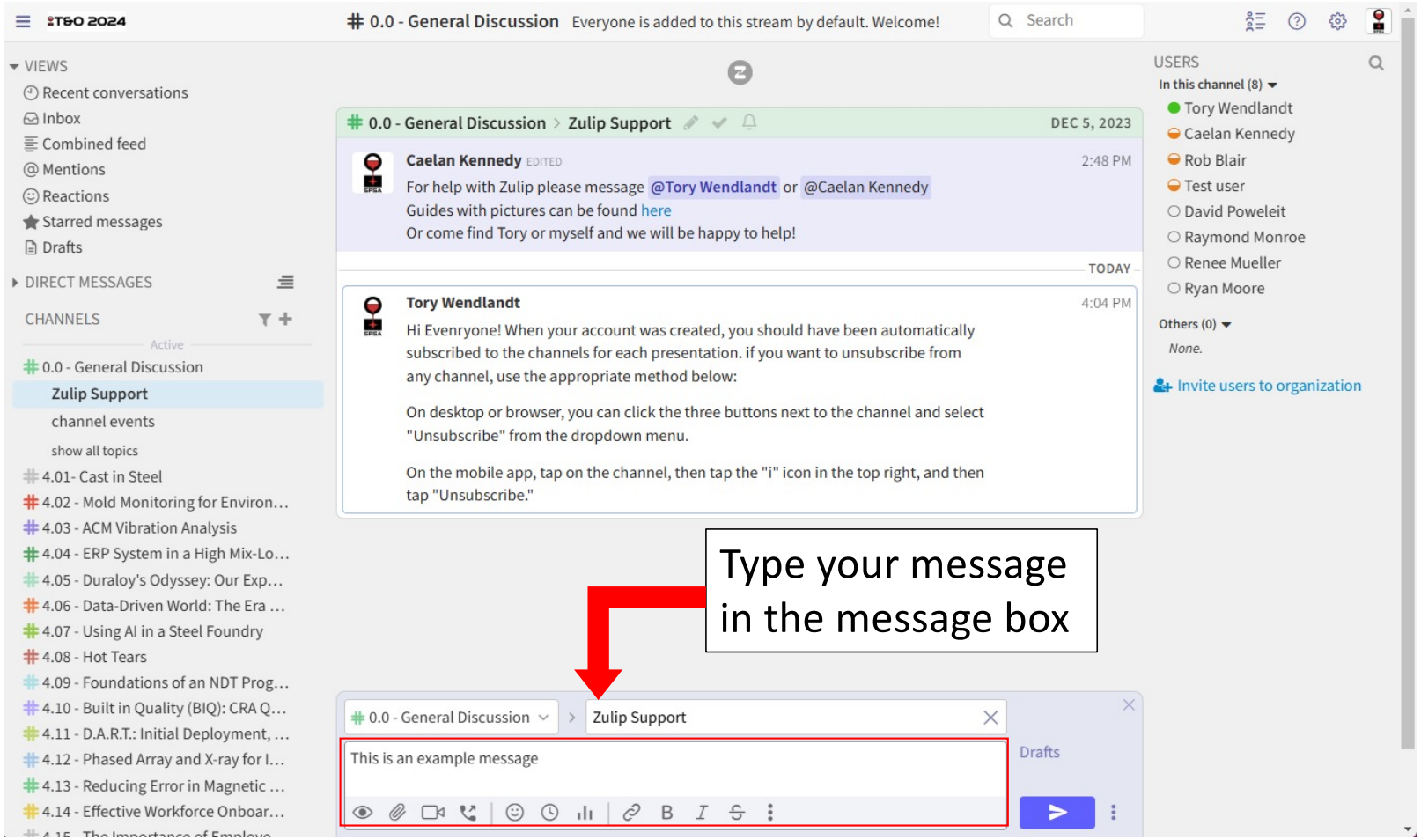
Each presentation will have its own channel.

You can ask questions for any presentation at any time

Sending a Message Or Question



Sending a Message Or Question



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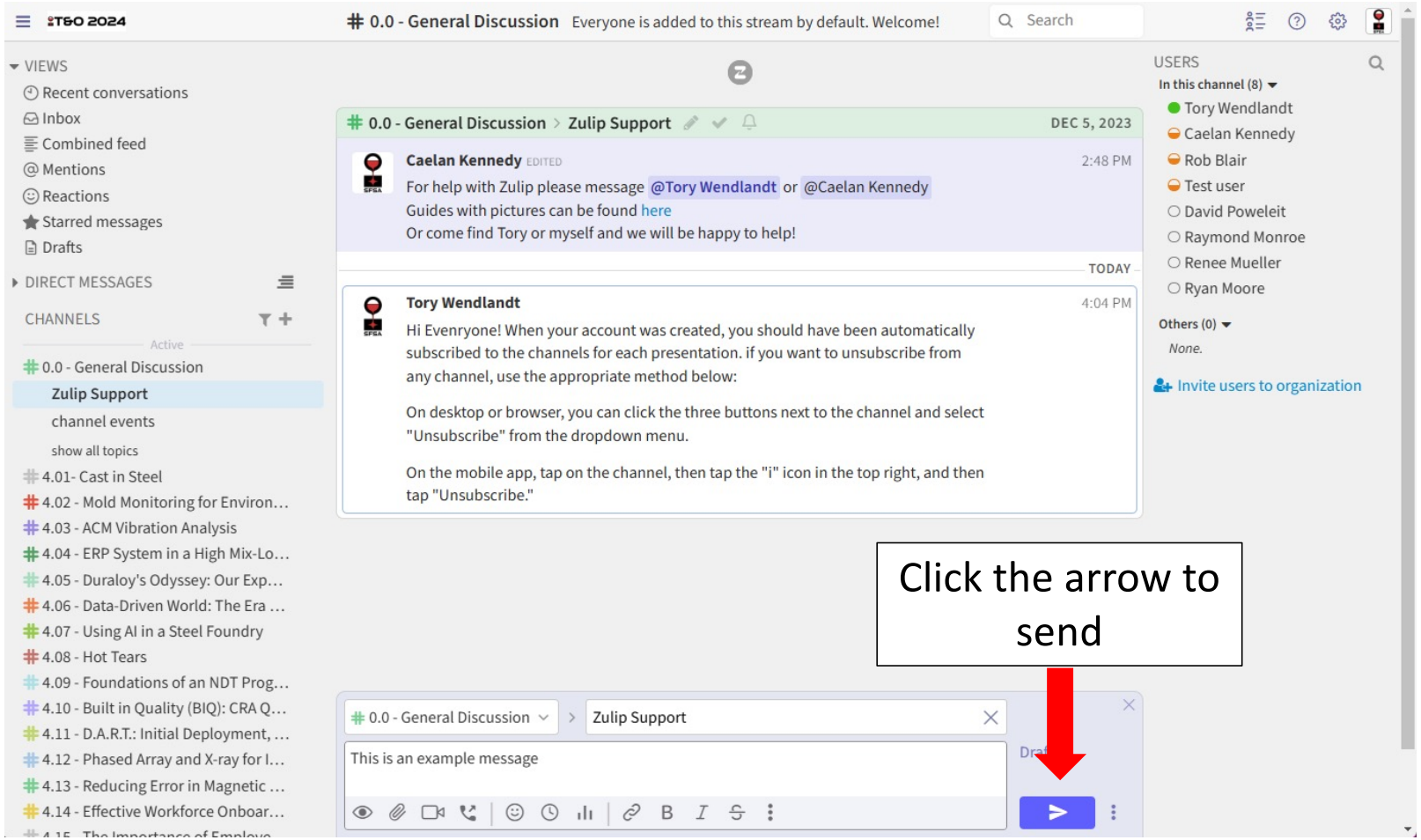
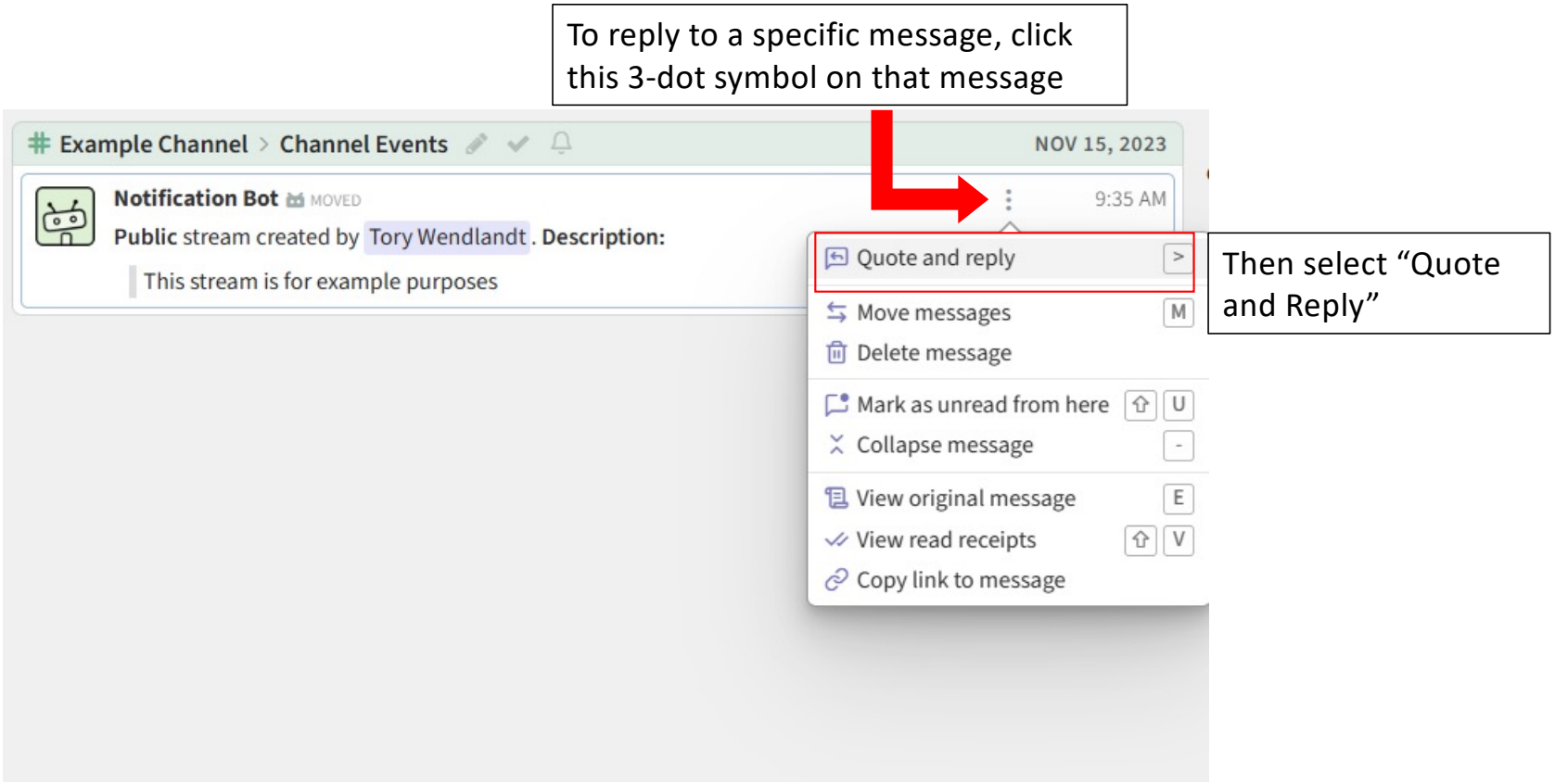


Replying to Messages and Questions

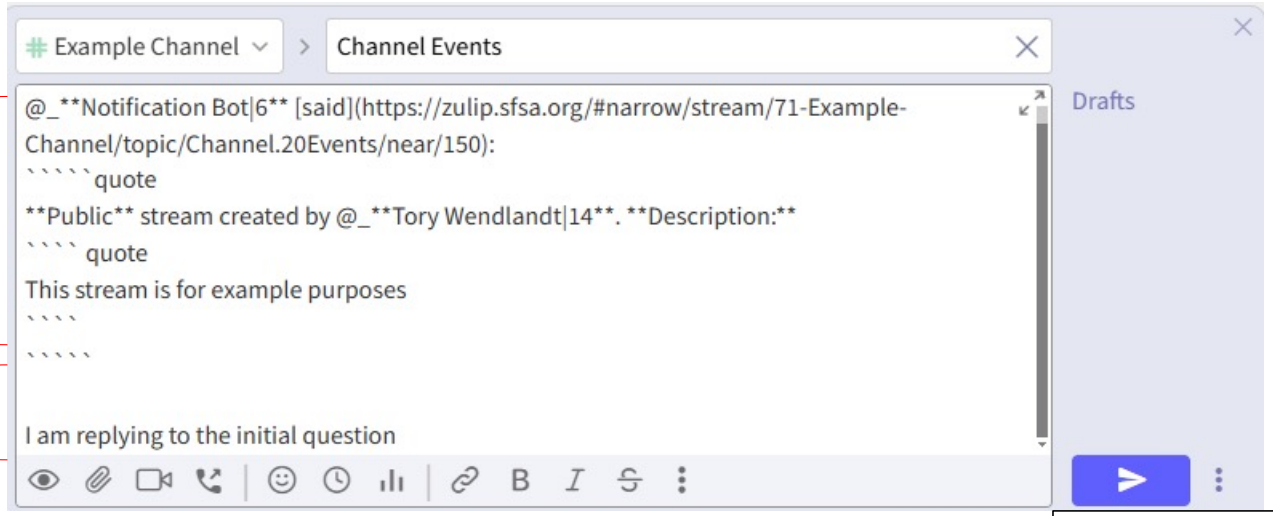


Replying to Messages and Questions

The message you are replying to will automatically populate (do not change this information), and you can type your response in the bottom of the window

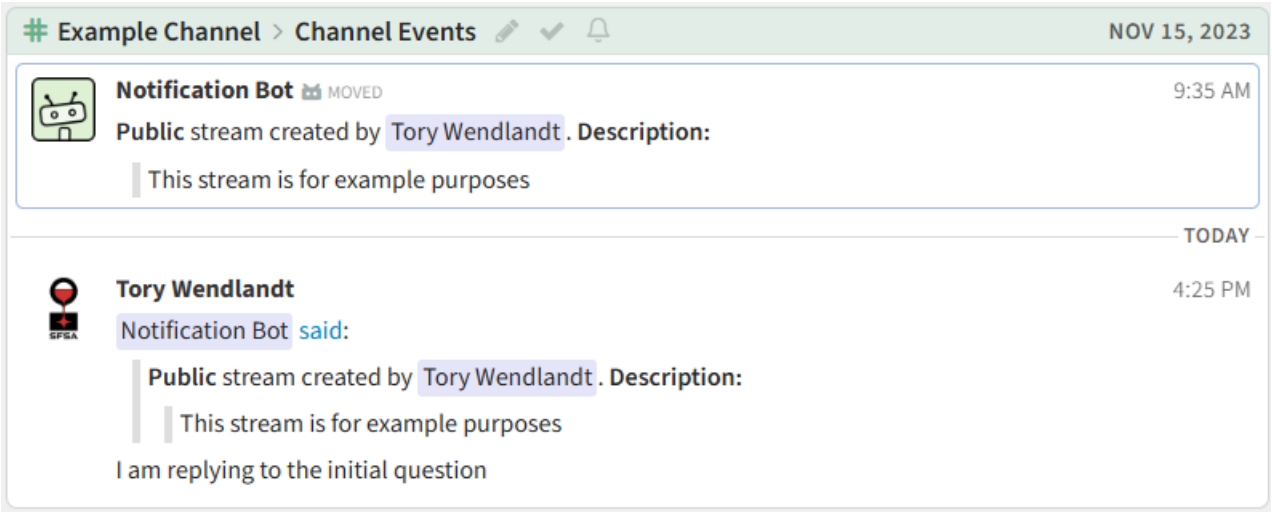
Original message and text formatting

Your reply to the message



Hit send when your reply is complete!

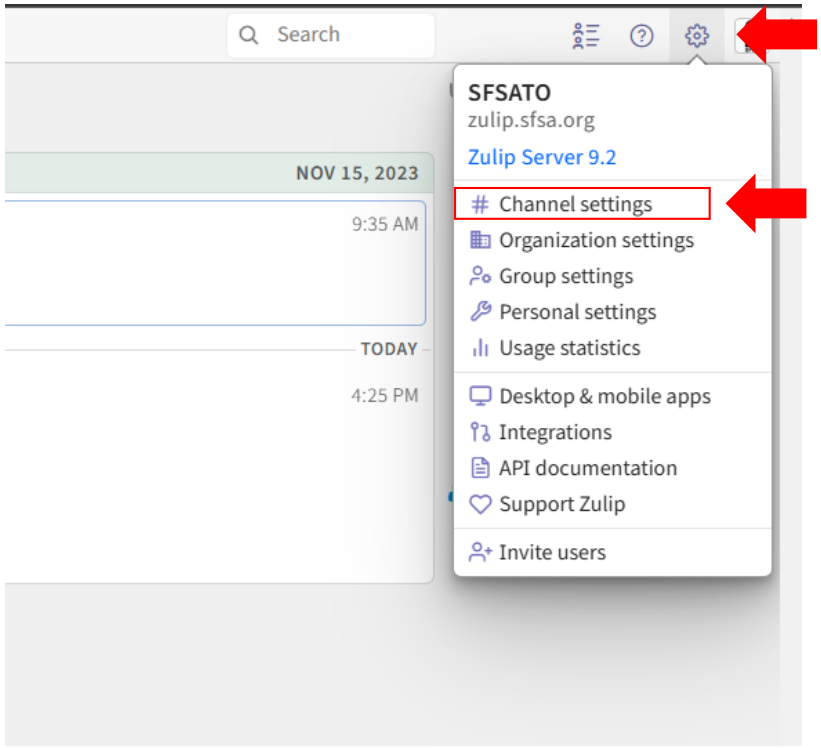
Replying to Messages and Questions



Once sent, your reply will be formatted like this, and will appear as the most recent message in that channel

Show or Hide Channels

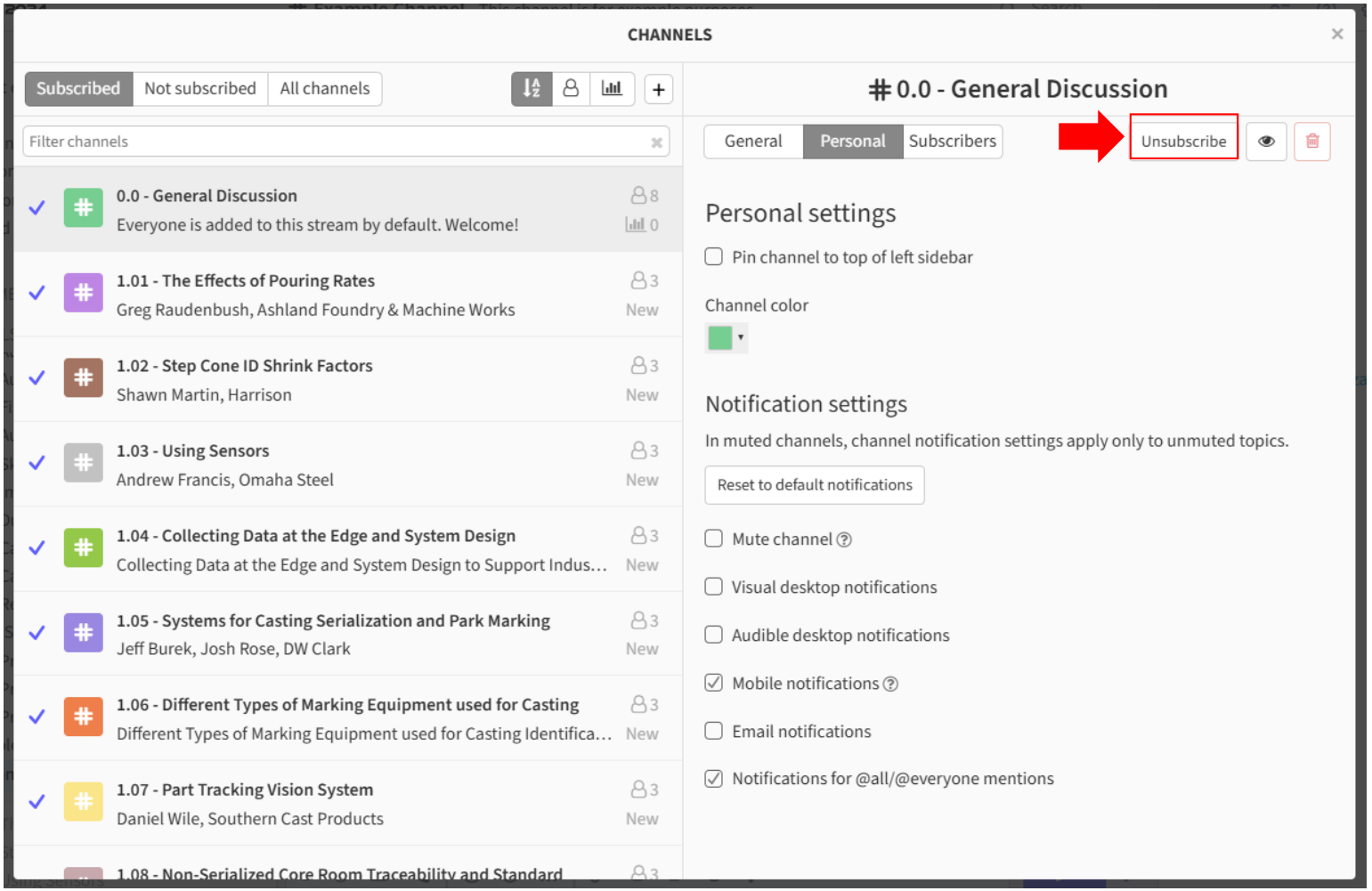
All registered attendees will be automatically subscribed to all channels. You must be subscribed to the channel to be able to type a question. To hide channels (“unsubscribe”), or show previously hidden channels, do the following:



Click “Settings” (gear icon), then select “Channel Settings”

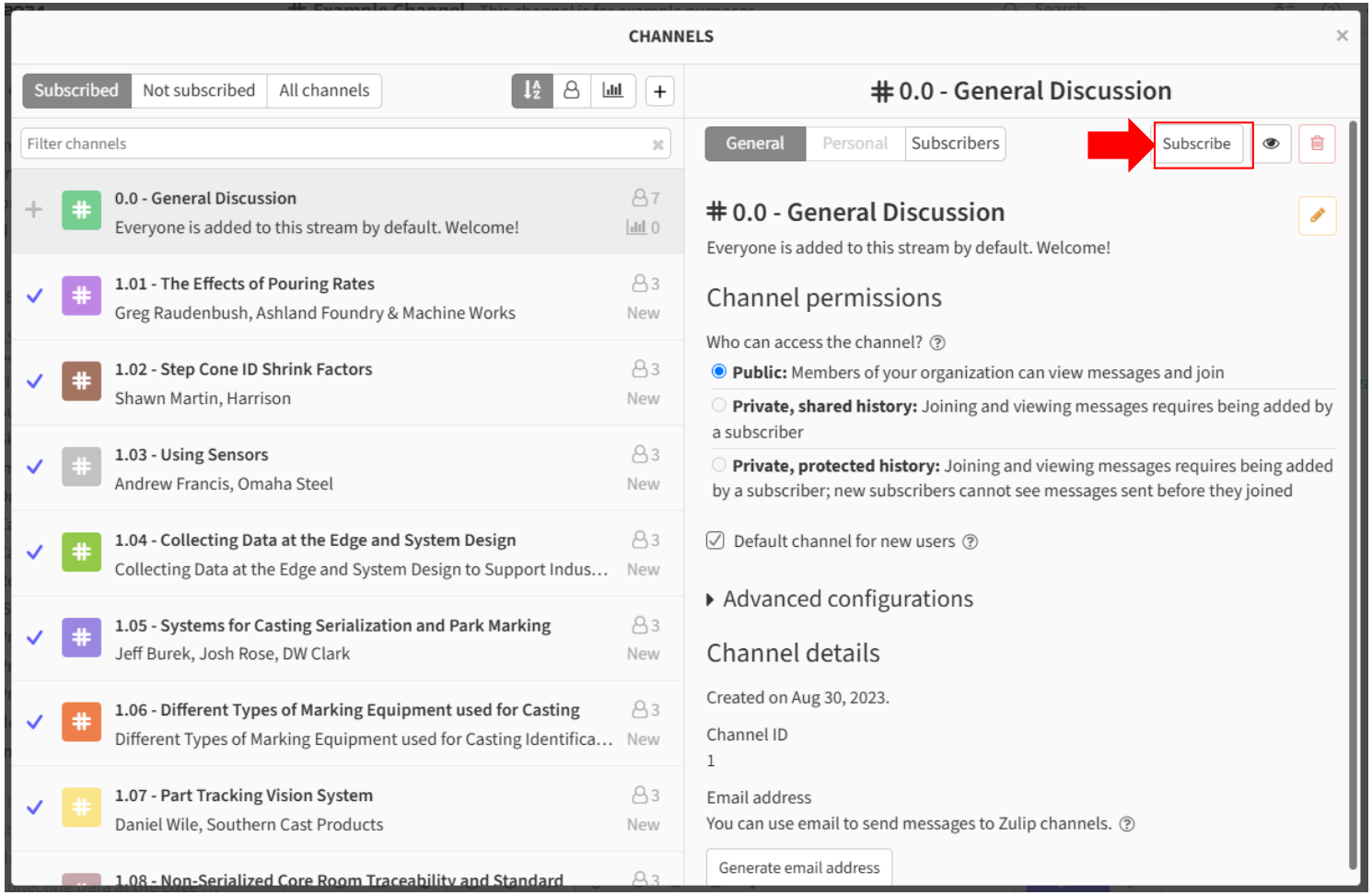
Show or Hide Channels

To unsubscribe from a channel, click the blue check, or click “Unsubscribe”



Show or Hide Channels

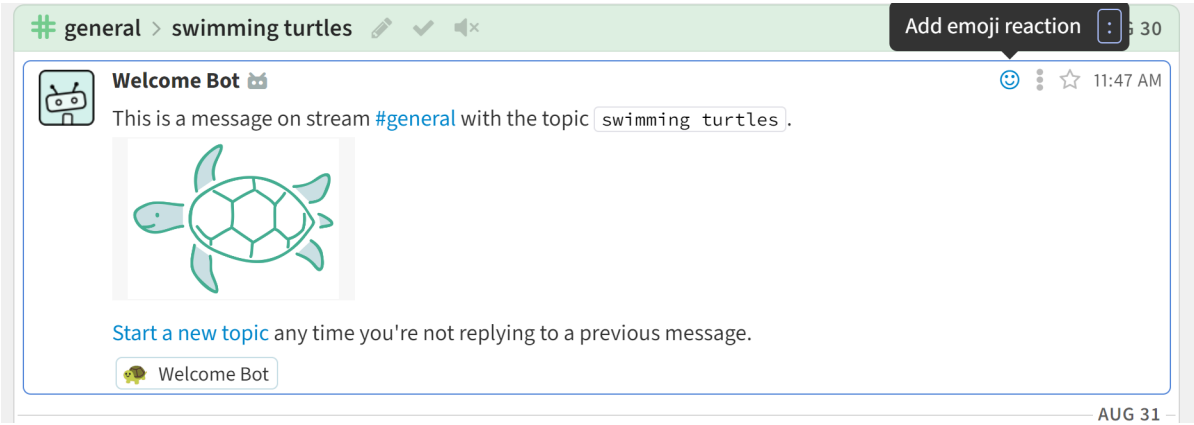
To subscribe, click the grey + sign, or click “Subscribe”



Adding an Emoji Reaction

To show your interest in getting a question answered, or to show support for a reply to a question, you can add an emoji reaction to any message

Start by hovering over the message you want to react to, and then clicking on the smiley face icon

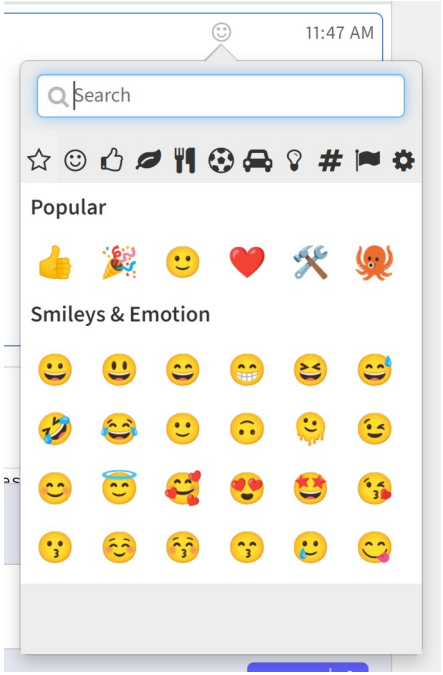


Adding an Emoji Reaction

You will get a dropdown menu with many options to react to the message with.

Here you can scroll or search for an emoji to react to the message with

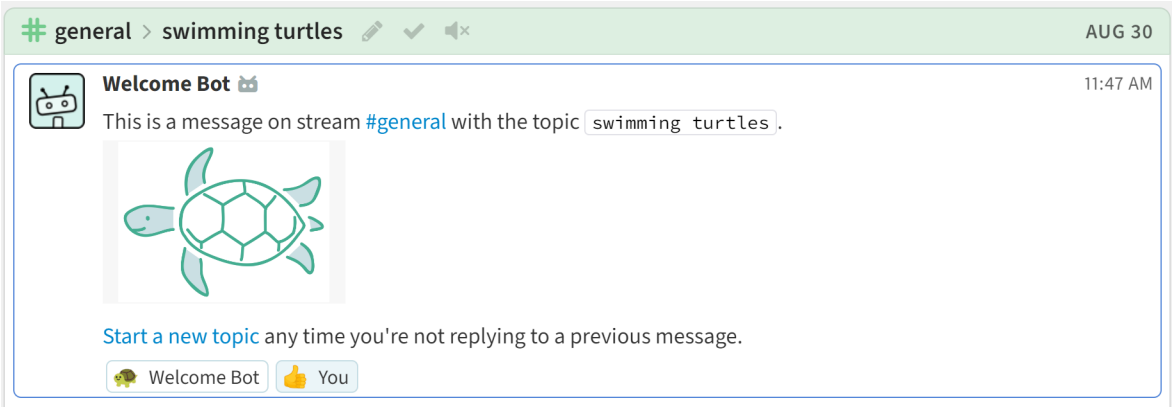
Thumbs up, question mark, and exclamation point are good choices for reactions



Adding an Emoji Reaction

Once you've added a reaction, it will show underneath the message

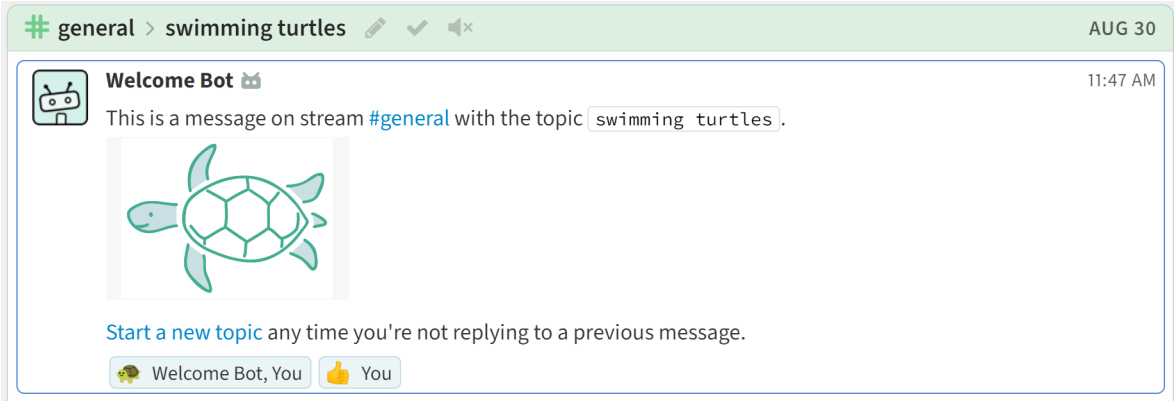
Any of your reactions can also be removed by clicking on them again



Adding an Emoji Reaction

If there is a reaction on the message already, and you also want to react that way, you can just click on the existing reaction

You can also react more than once to the same message, seen here

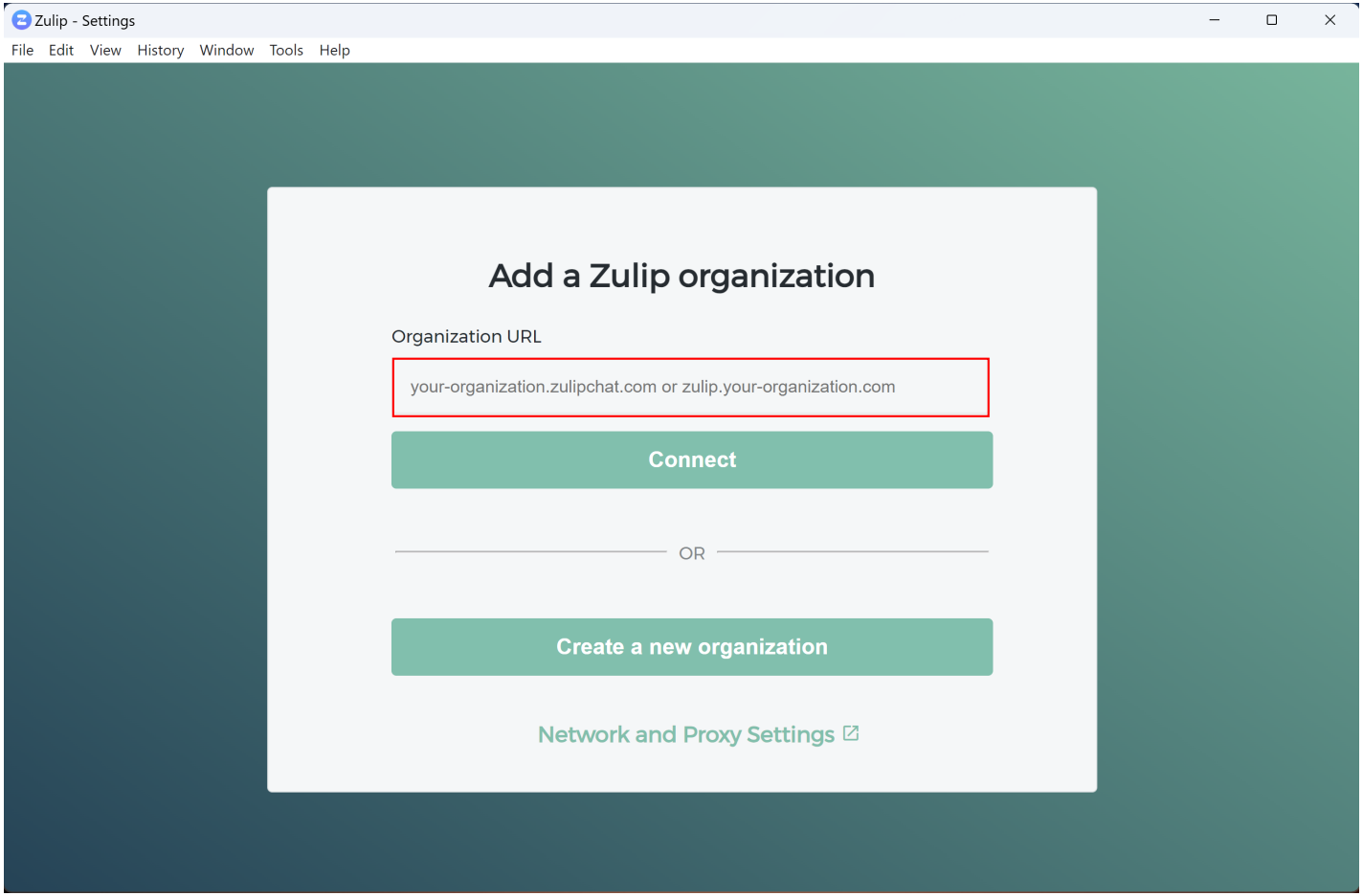


Desktop App

Logging In

Enter the event's URL:
zulip.sfsa.org

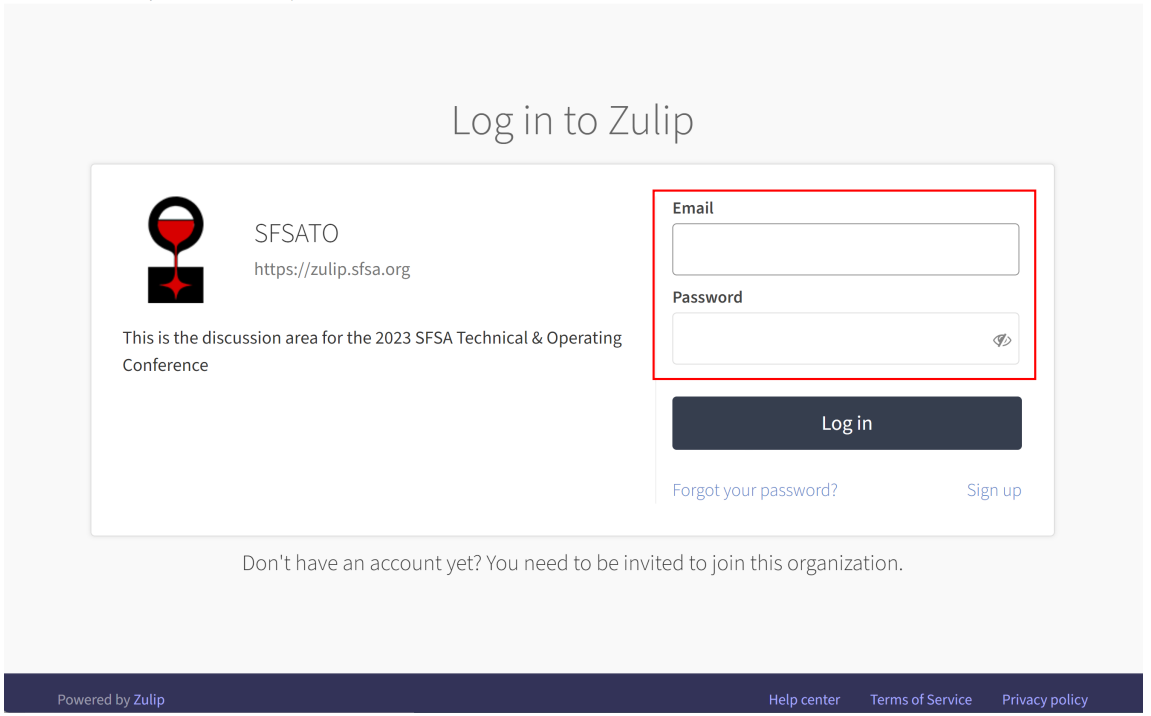
Then click "Connect"



Logging In

Enter the email and password provided to you

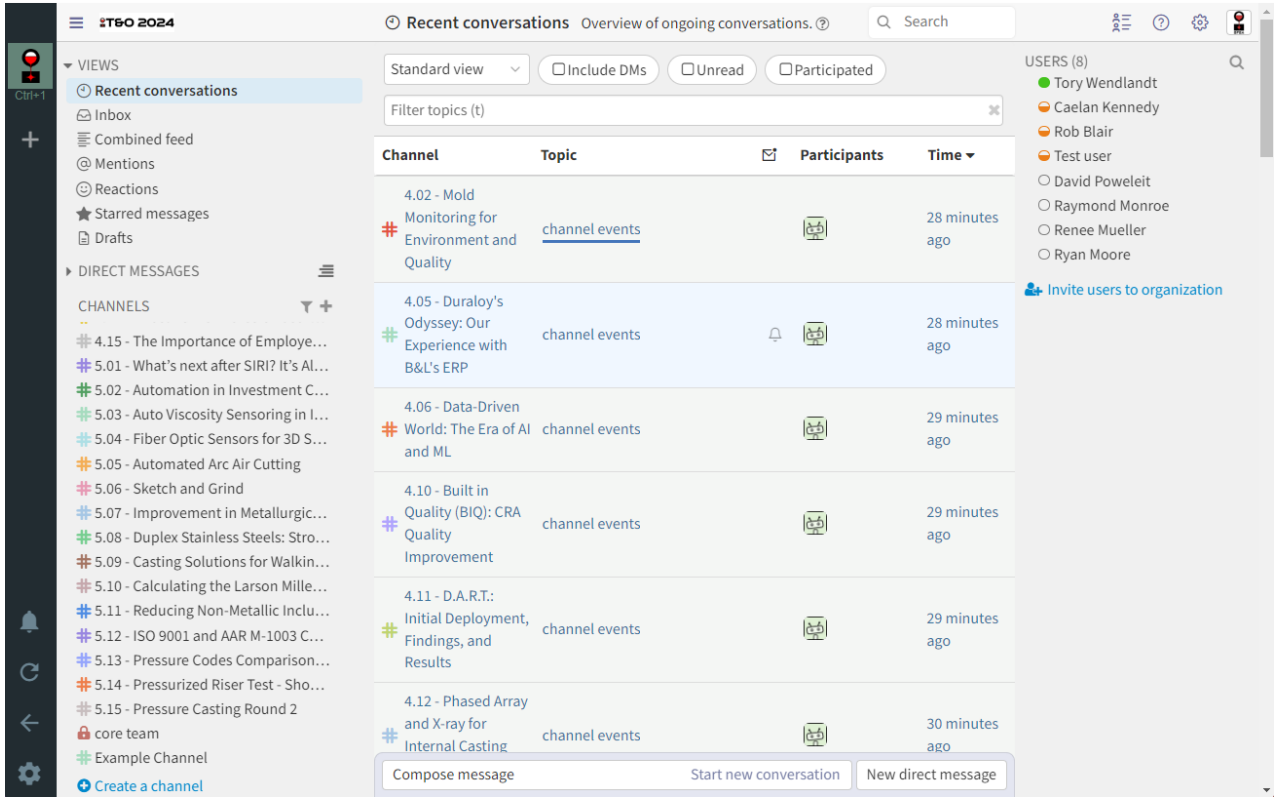
Then click “Log In”



Home Screen

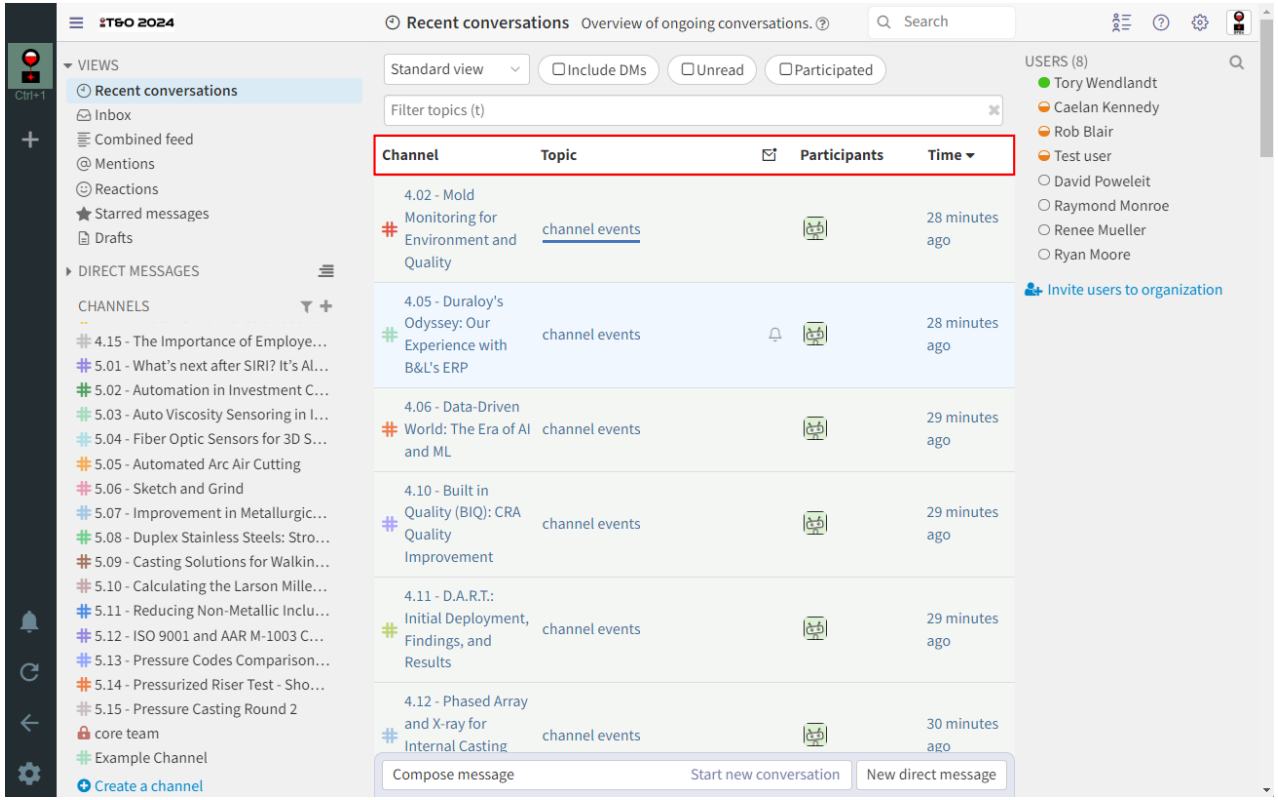
After logging in, you will see this screen. This displays all channels, in order of most recent messages sent.

Channels are also listed on the left side of the screen in the order of the presentations.

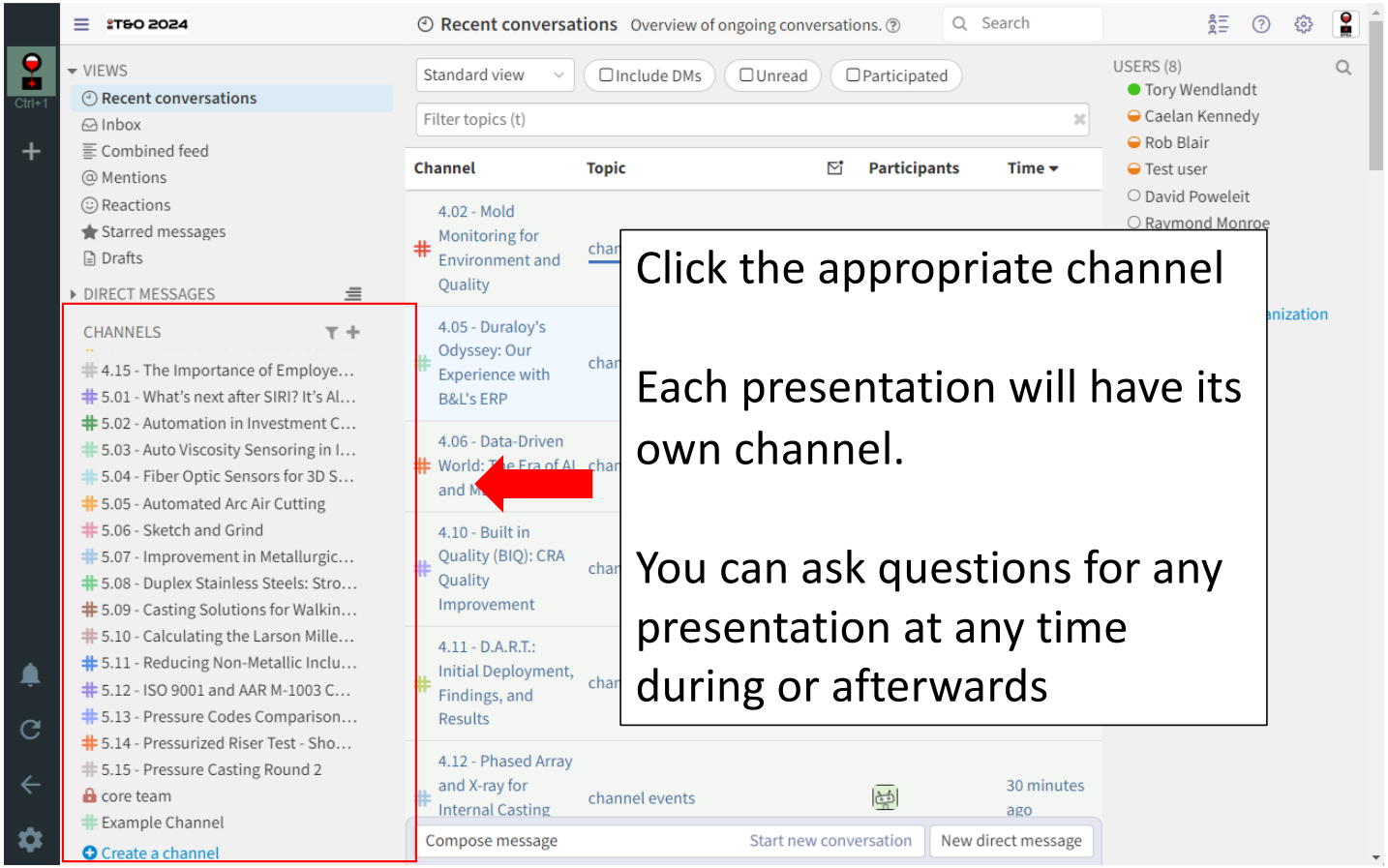


Home Screen

Channels can be sorted by name, topic, or most recent messages sent. Click on the column heading to sort by that field.



Sending a Message Or Question



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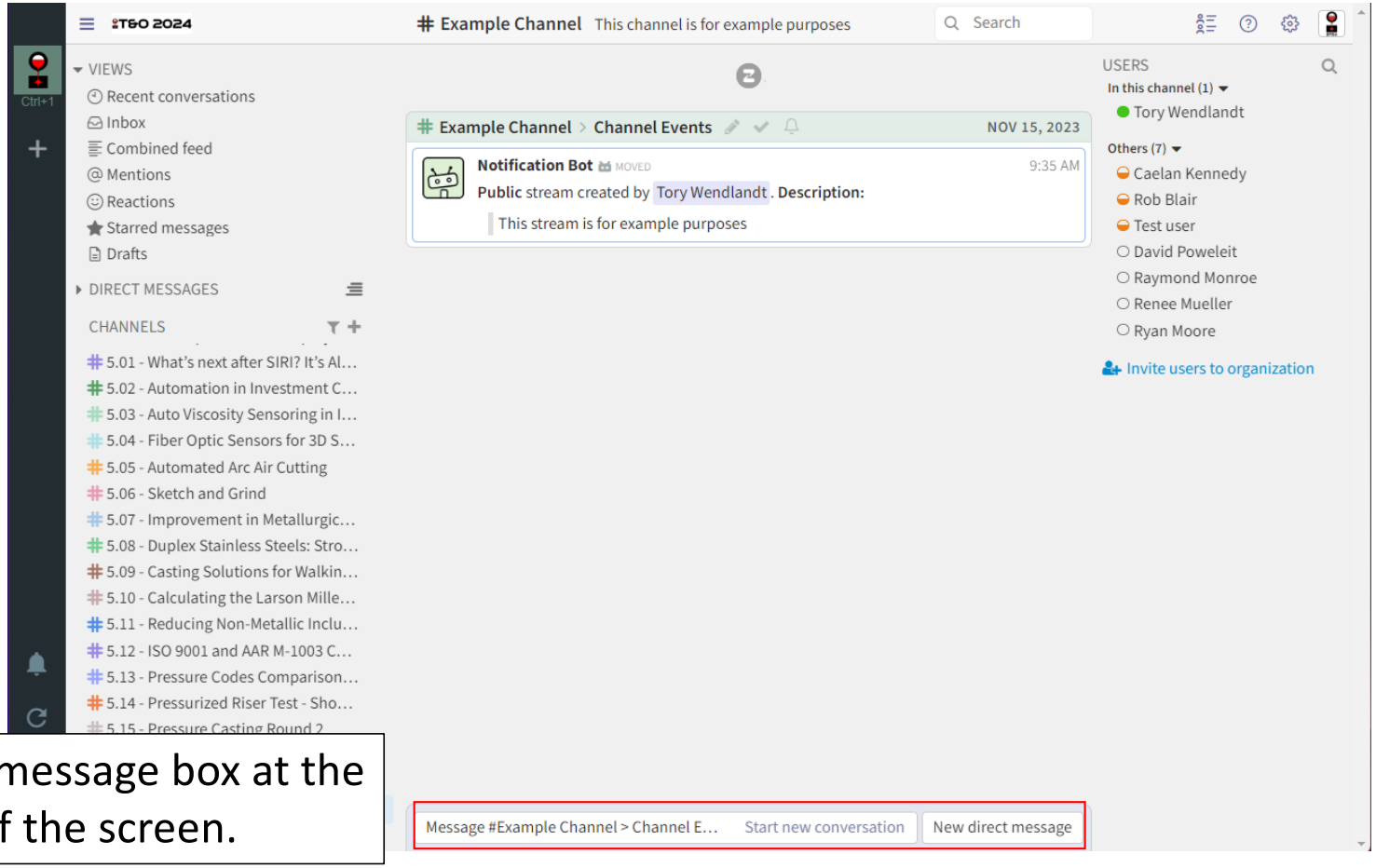
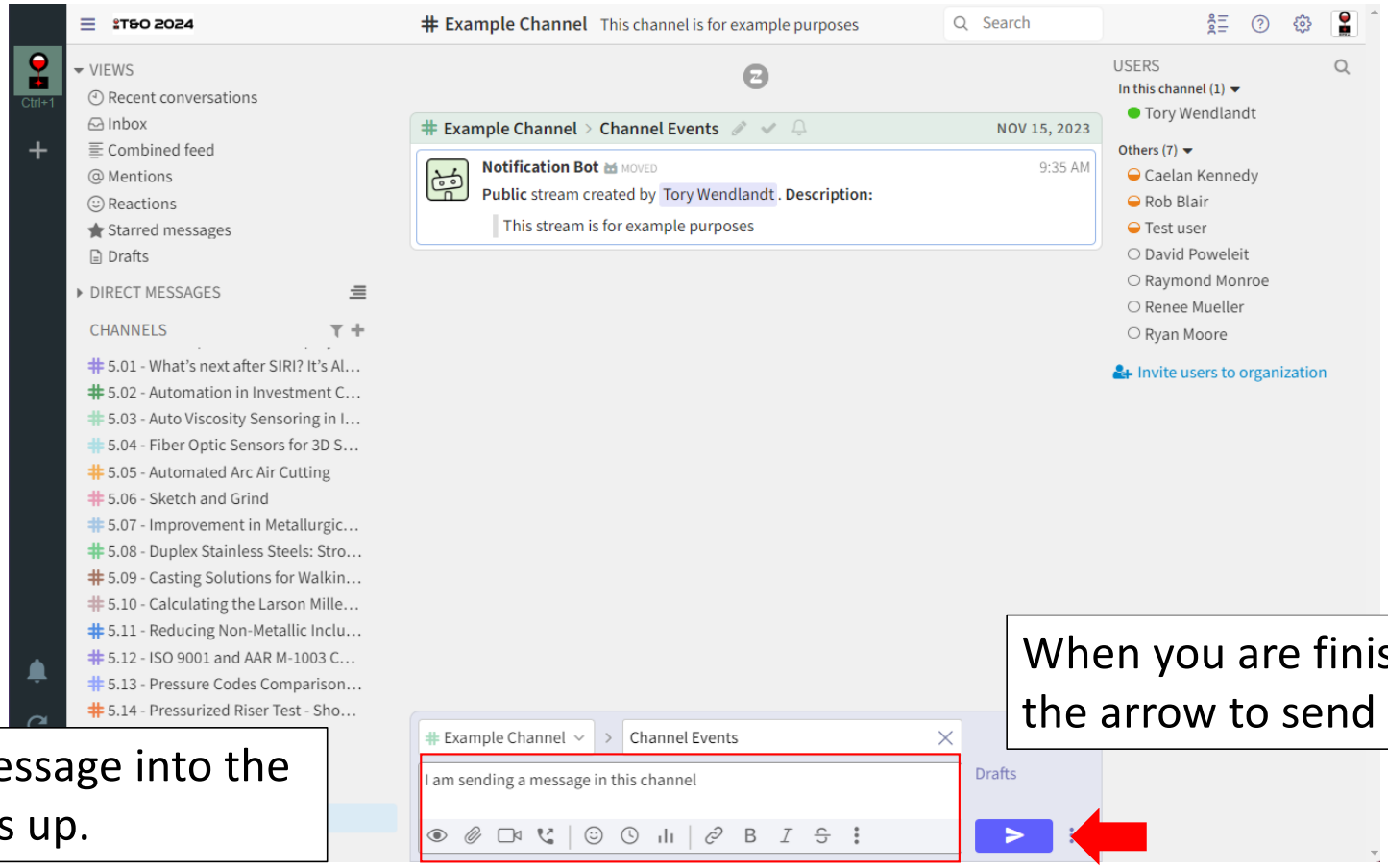


Click the message box at the bottom of the screen.

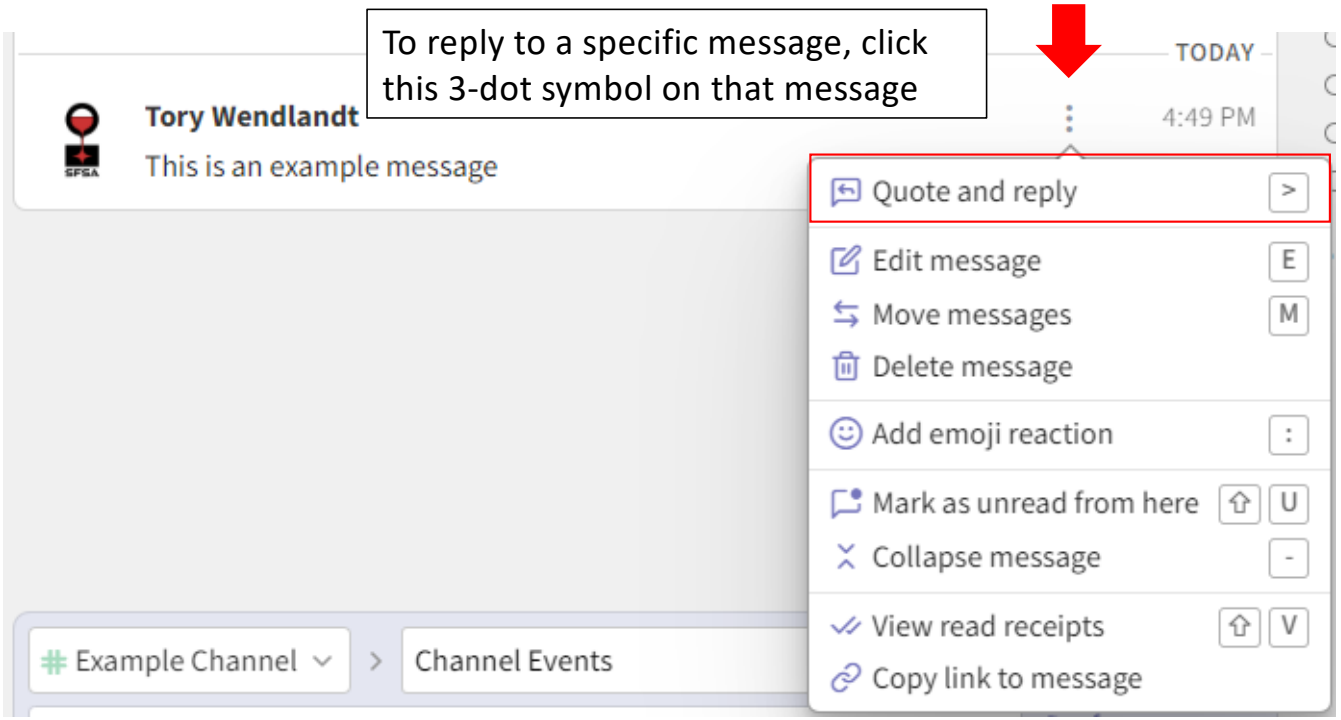
Sending a Message Or Question



Type your message into the box that pops up.

When you are finished, click the arrow to send

Replying to Messages and Questions



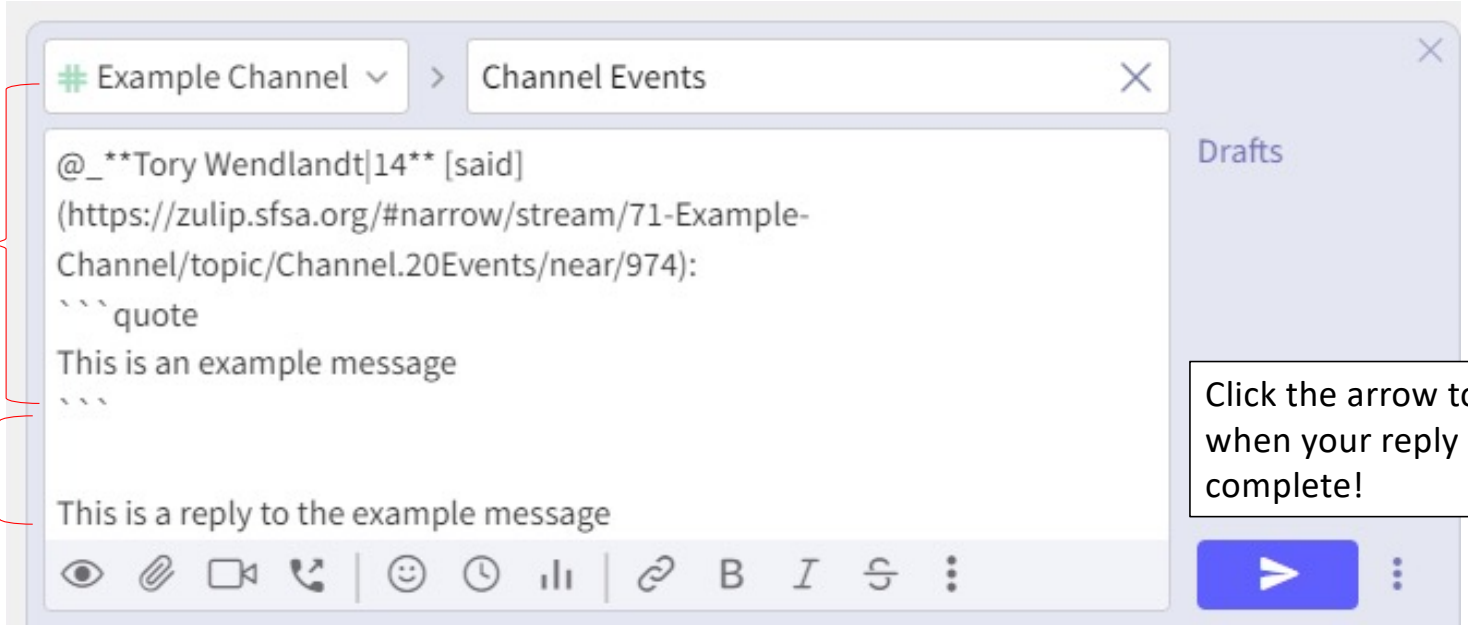
Then select “Quote and Reply”

Replying to Messages and Questions

The message you are replying to will automatically populate (do not change this information), and you can type your response in the bottom of the window

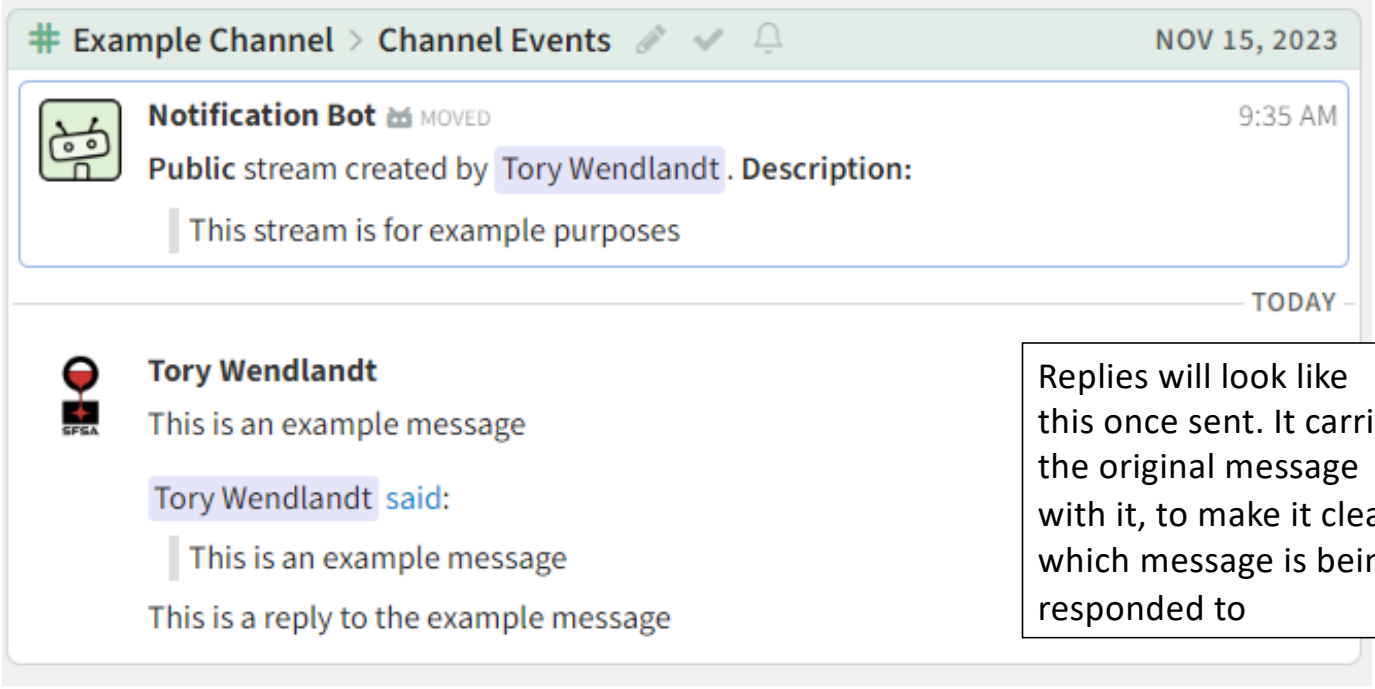
Original message and text formatting

Your reply to the message



Click the arrow to send when your reply is complete!

Replying to Messages and Questions



Show or Hide Channels

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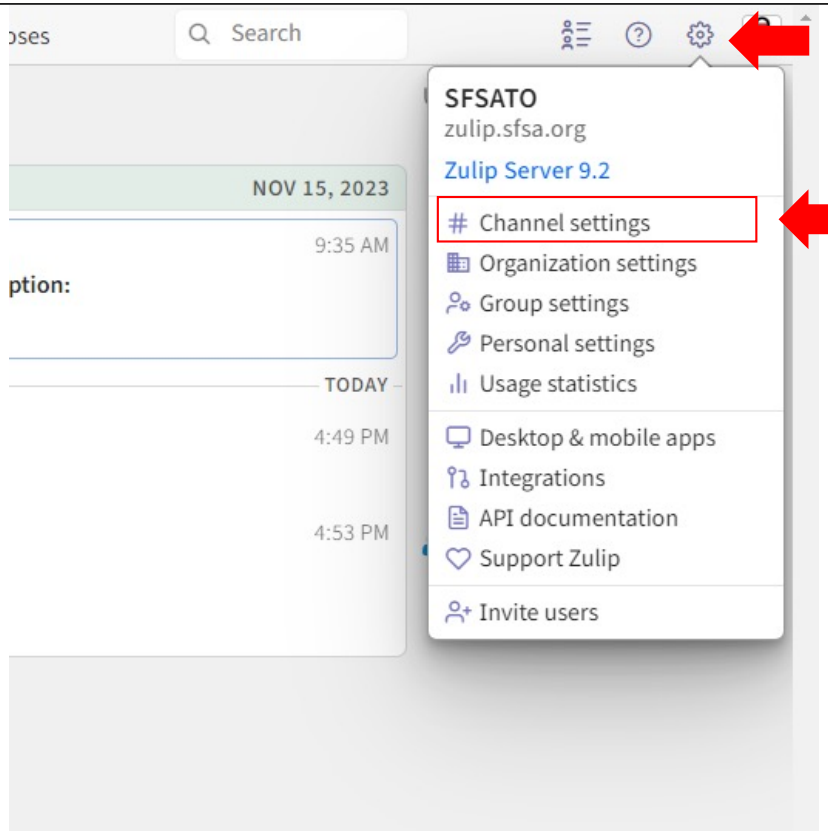
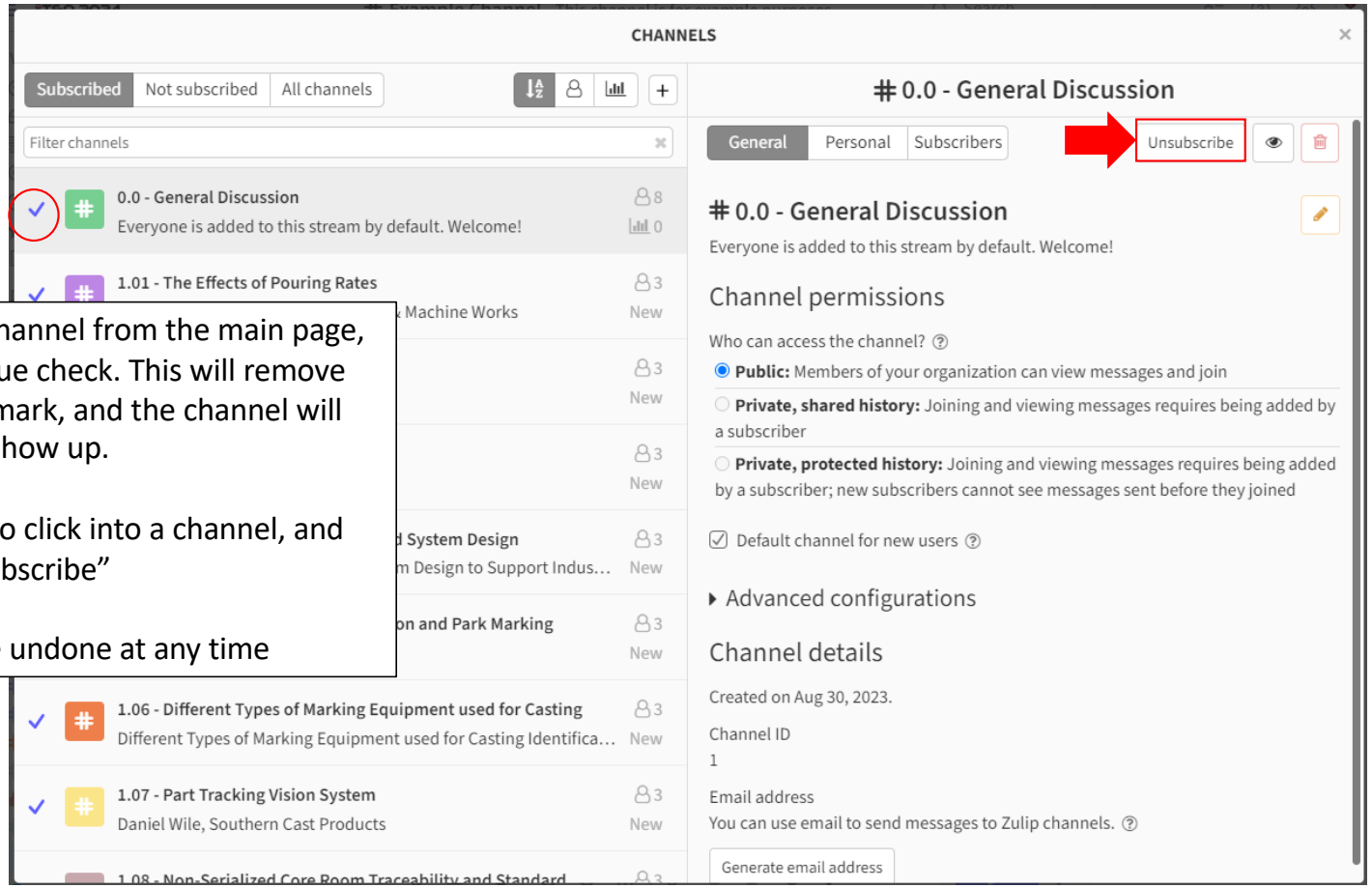


Click “Settings” (gear icon), then select “Channel Settings”

Show or Hide Channels

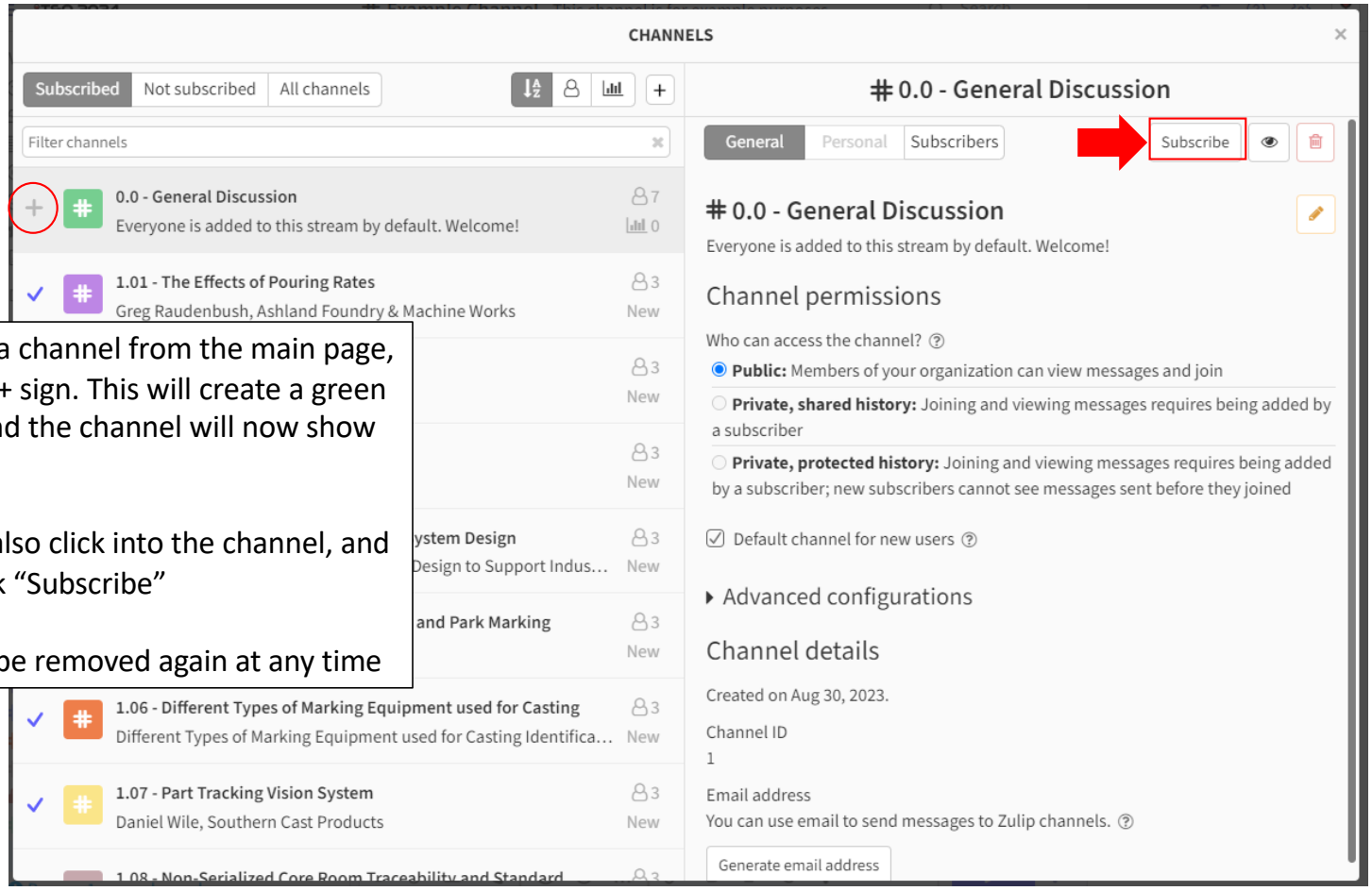


To hide a channel from the main page, click the blue check. This will remove the check mark, and the channel will no longer show up.

You can also click into a channel, and click “Unsubscribe”

This can be undone at any time

Show or Hide Channels



To show a channel from the main page, click the + sign. This will create a green check, and the channel will now show up.

You can also click into the channel, and then click “Subscribe”

This can be removed again at any time

Adding an Emoji Reaction

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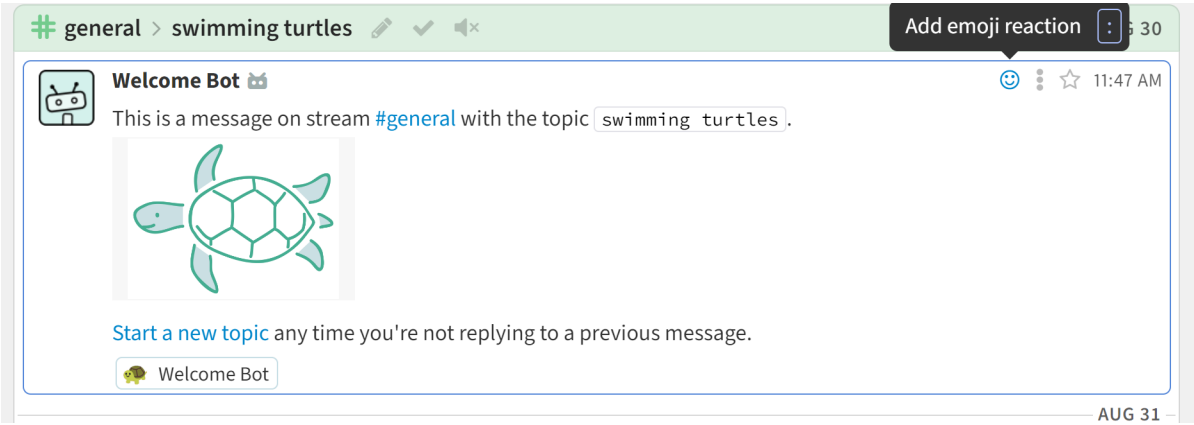
Start by hovering over the message you want to react to, and then clicking on the smiley face icon



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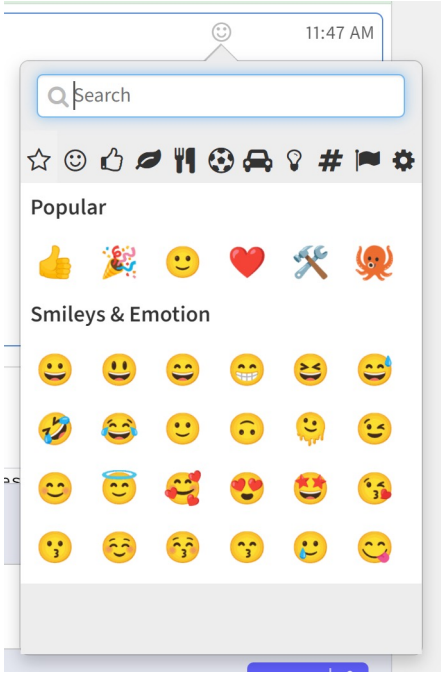

Adding an Emoji Reaction

Once you've added a reaction, it will show underneath the message

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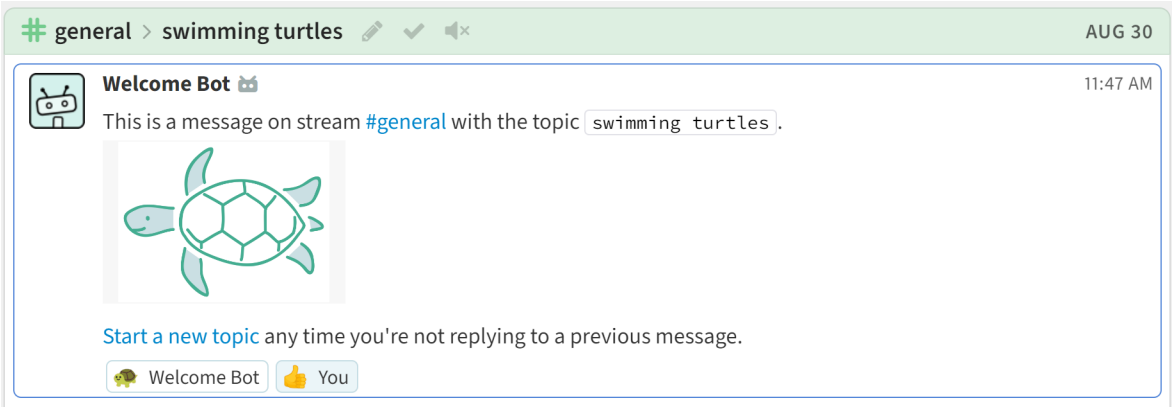

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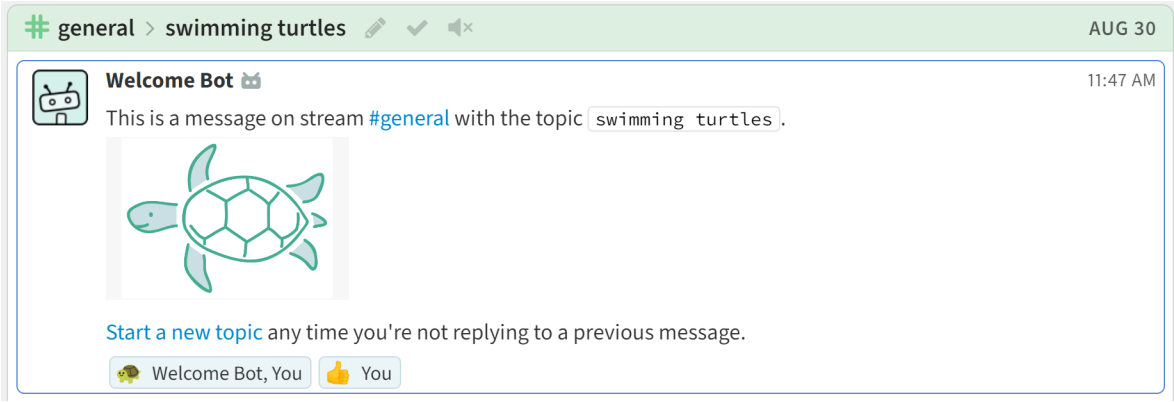
You can also react more than once to the same message, seen here



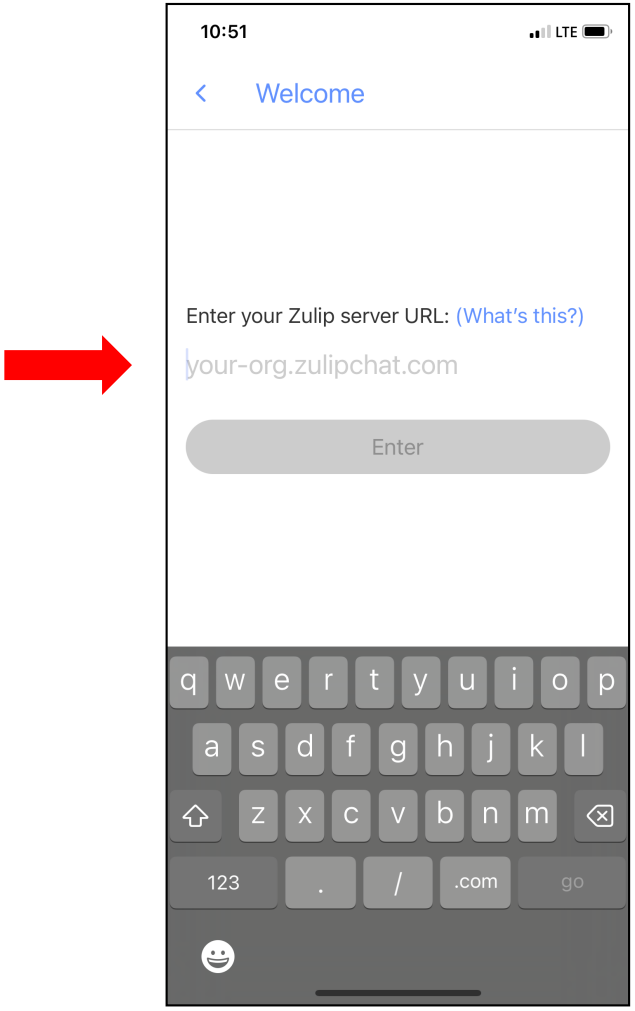
Mobile App

Logging In

When first opening the app, you will see this screen:

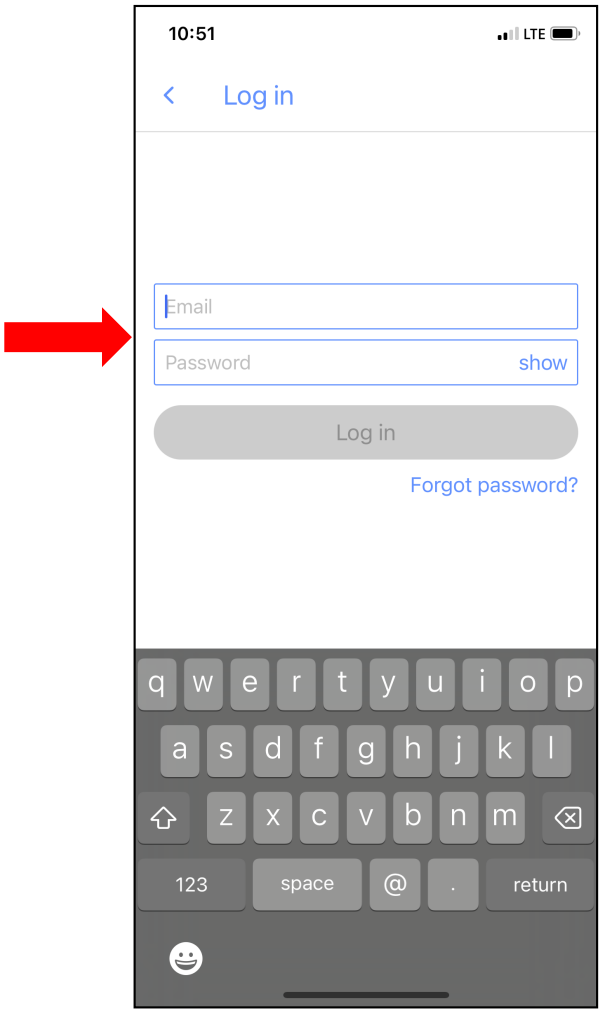
Enter the Zulip URL for the event
zulip.sfsa.org

Then tap Enter



Logging In

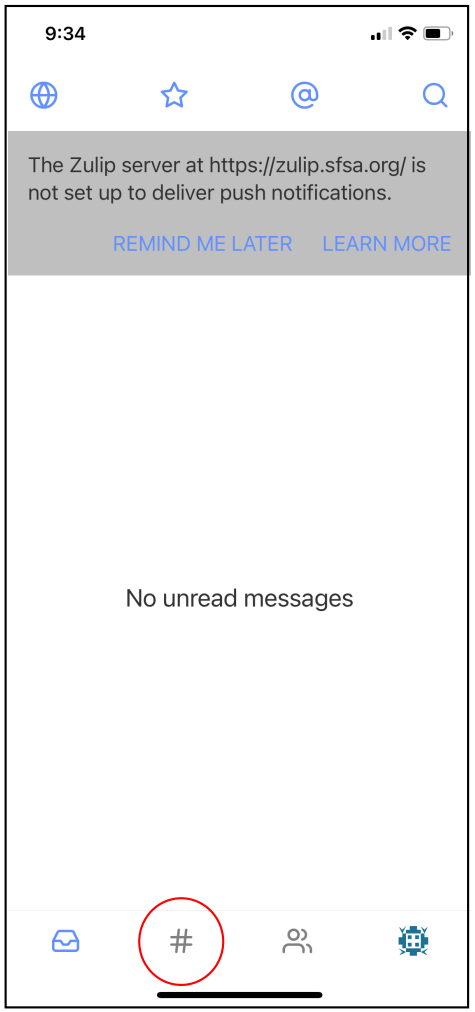
Enter your assigned username and password, and tap “Log In”



Logging In

After logging in, you'll be sent to this screen.

Tap the "#" icon to access the message channels for each presentation

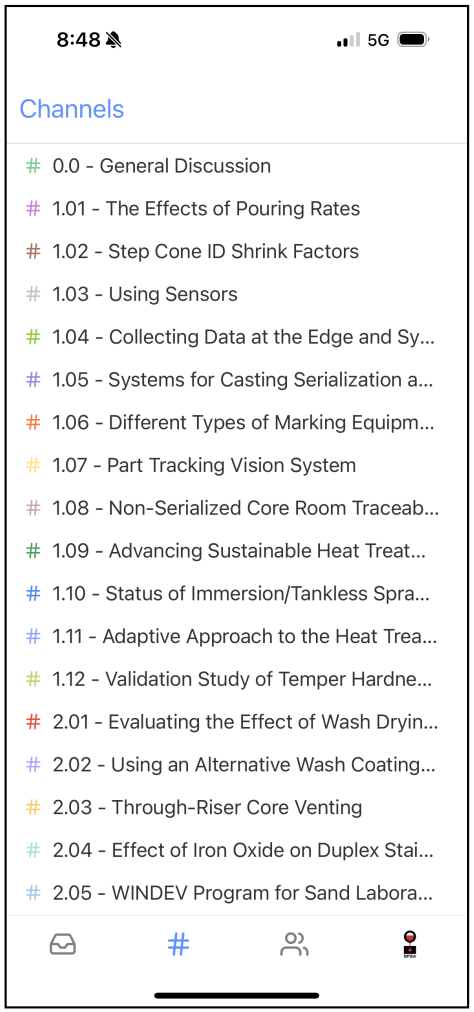


Home Screen

You are now able to tap on the channel for any presentation! They are sorted by presentation number

Channels are where the conversations for each presentation will happen

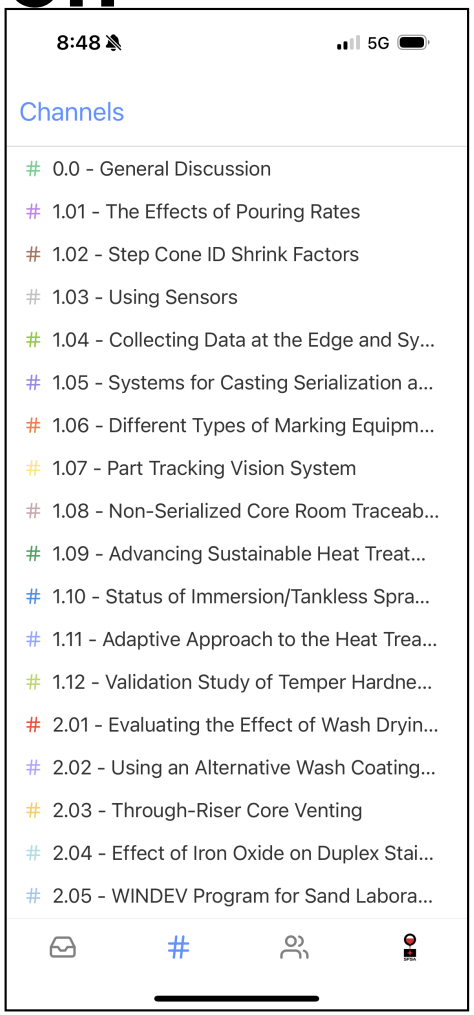
(Scroll down to see all channels)



Sending a Message Or Question

Tap the channel that you would like to send a message to.

In this example, the “Example Channel” will be used



Sending a Message Or Question

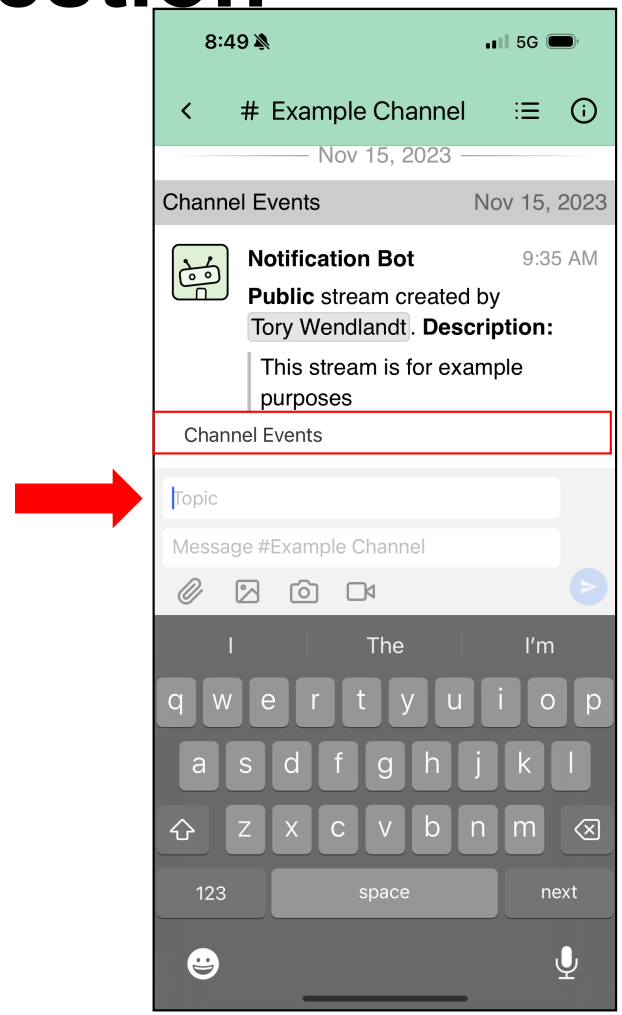
Once in a channel, tap the message box at the bottom of the screen

Sending a Message Or Question

Here, tap the “Topic” field. Above it, select the topic you’d like to send your message to.

In this case, “Channel Events” is selected. For most channels, the topic “General” is appropriate

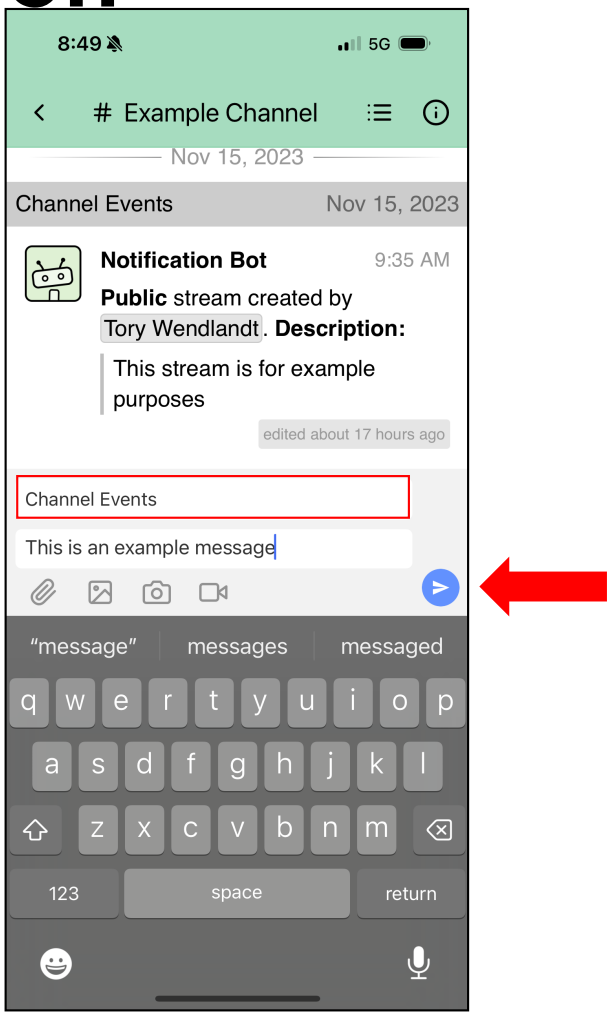
You must tap to select a topic, or the app will not allow you to type and send your message



Sending a Message Or Question

Once you have selected a topic, it will show up in the upper box.

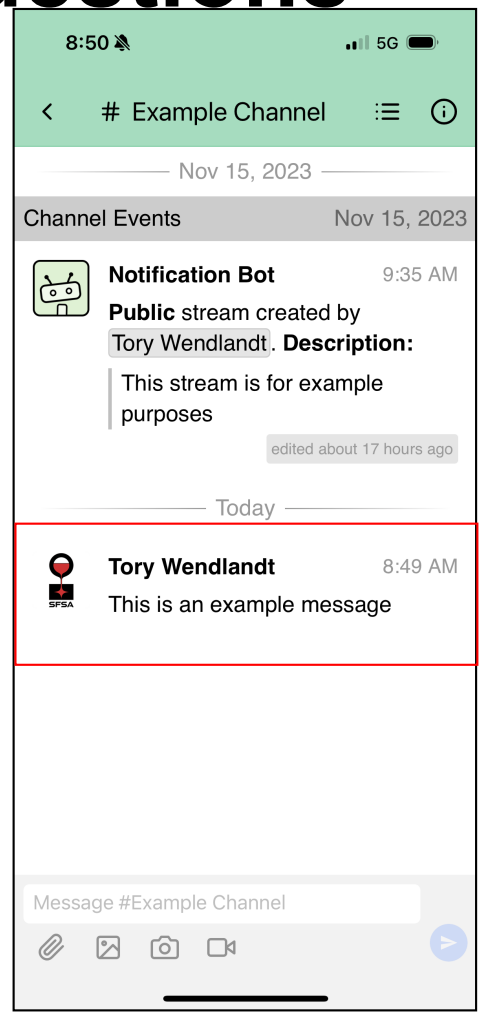
You can now type your message, and then hit the arrow to send the message



Replying to Messages and Questions

To reply to a message, and make it obvious which message you are replying to, do the following:

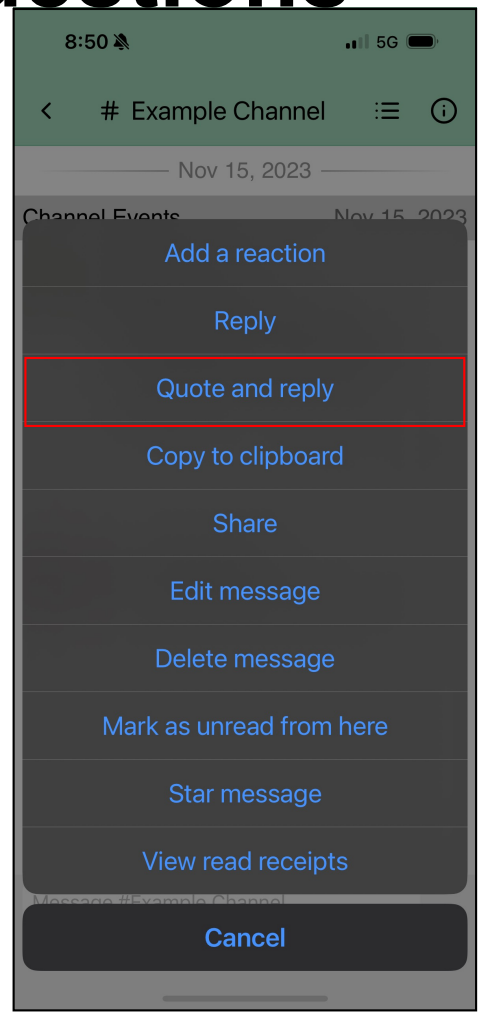
Locate the message you want to reply to, then tap and hold on the message



Replying to Messages and Questions

Tapping and holding on a message will bring up this menu, where you should tap “Quote and Reply”

(Tapping only “Reply” will add your message to the end of the topic, without showing what message you are replying to.)

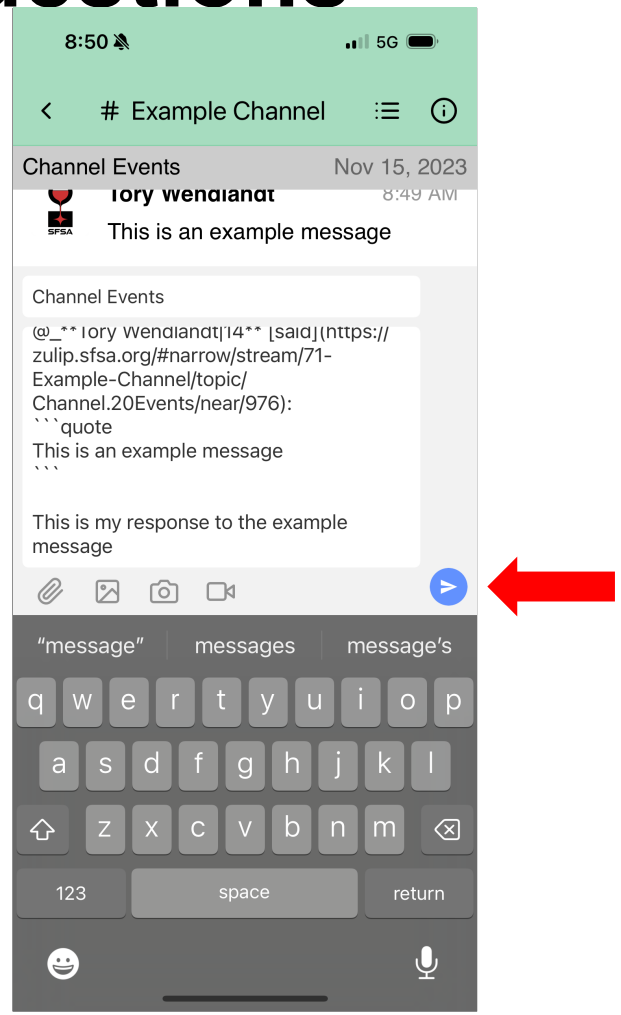


Replying to Messages and Questions

Tapping “Quote and Reply” will populate topic and the message you want to reply to automatically.

Scroll to the bottom of the text that pops in, type your response, and tap the “Send” arrow

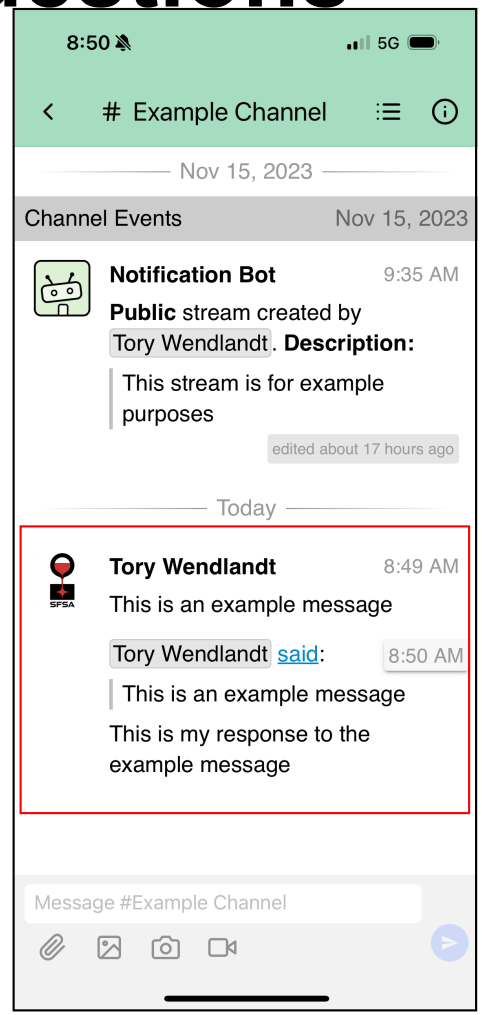
<u>Do not change the text above your reply</u>



Replying to Messages and Questions

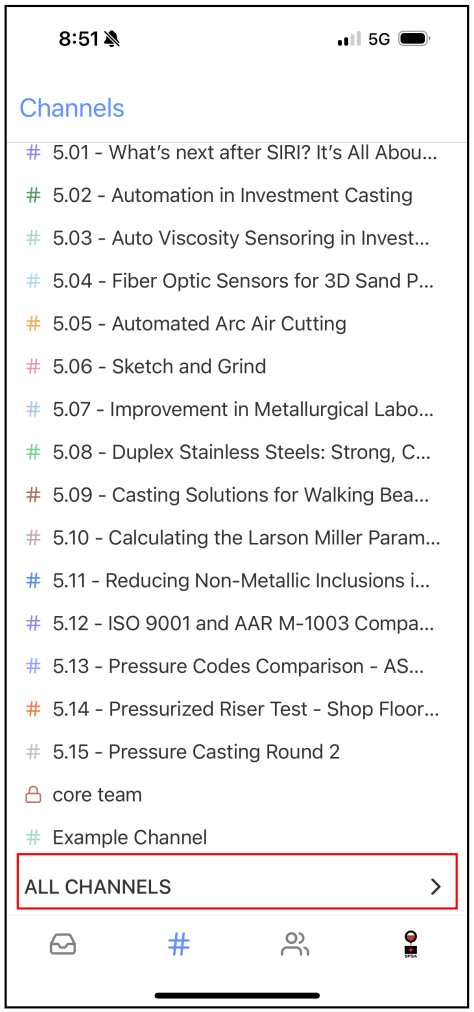
After replying, the message will look like the message outlined in red

Replying to a previous reply is OK, and will keep the conversations organized



Show or Hide a Channel

To hide (unsubscribe) or show (subscribe) any channel, scroll to the bottom of the “Channels” page, and tap “ALL CHANNELS”

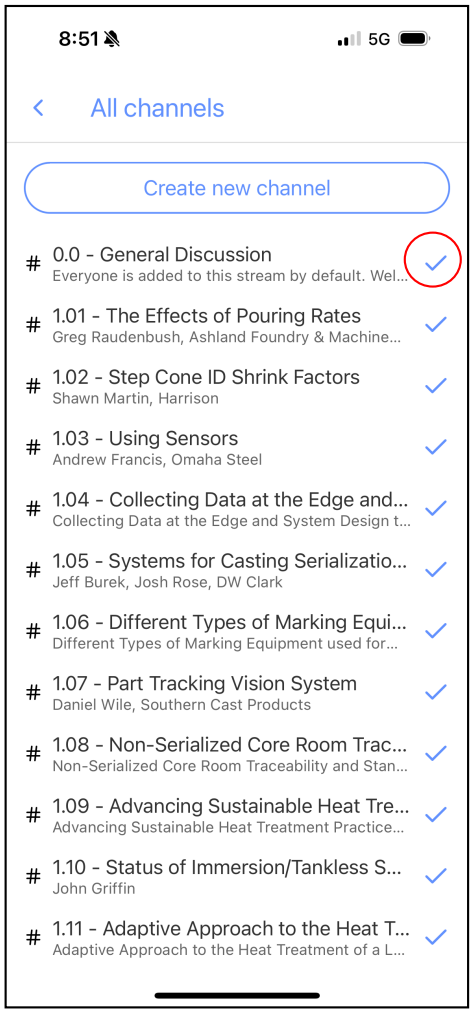


Show or Hide a Channel

For any channel, tap the blue check to hide (unsubscribe) it

This will change the icon to a “+” symbol, indicating it has been hidden.

This channel will no longer show up in the “Channels” section of the app, but can be added back at any time

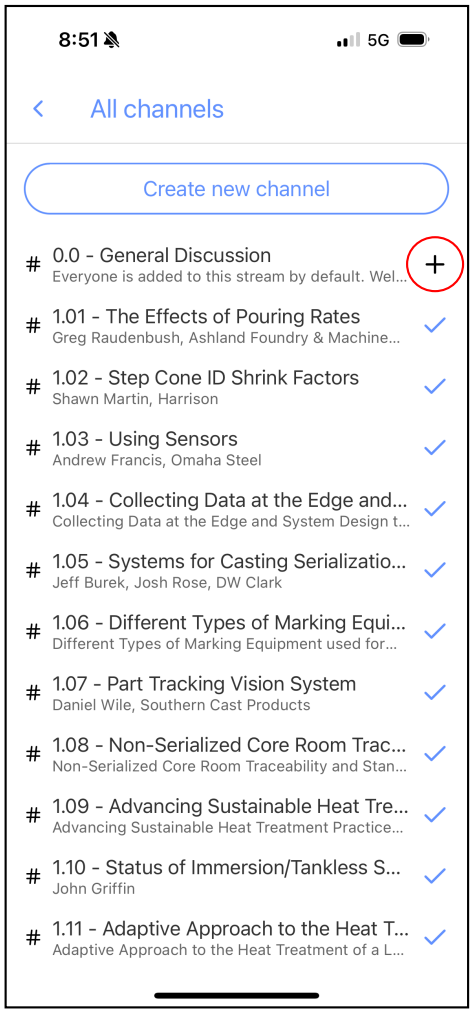


Show or Hide a Channel

For any channel, tap the “+” symbol to show that channel

This will change the icon to a blue check, indicating it will now appear.

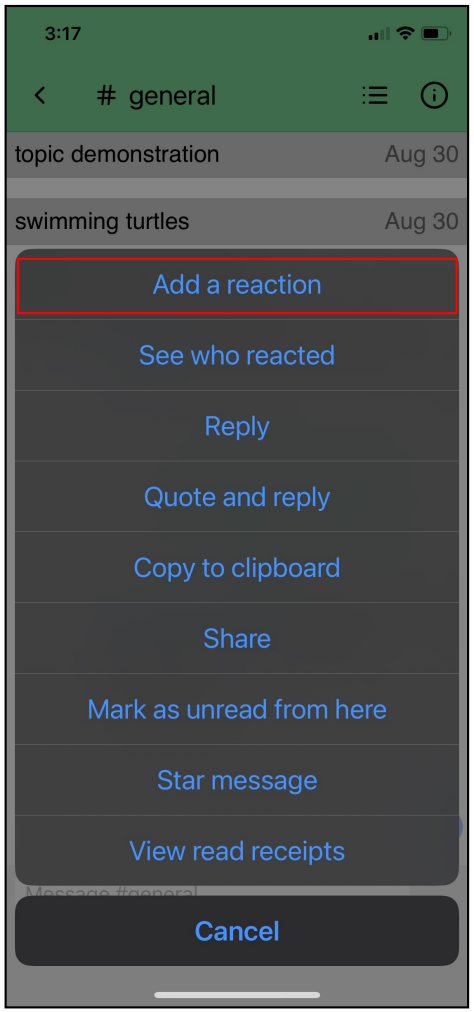
The channel will now be visible and accessible from the “Channels” section of the app



Adding an Emoji Reaction

To show your interest in getting a question answered, or to show support for a reply to a question, you can add an emoji reaction to any message

Start by finding the message you want to react to, then tapping and holding on it until a menu pops up. Tap “Add a reaction”

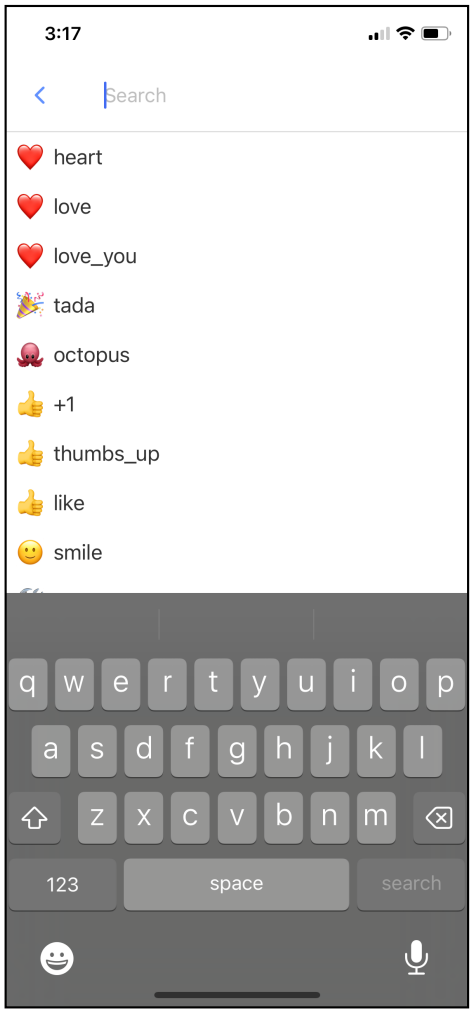


Adding an Emoji Reaction

You will get new screen with many options to react to the message with.

Here you can scroll or search for an emoji to react to the message with

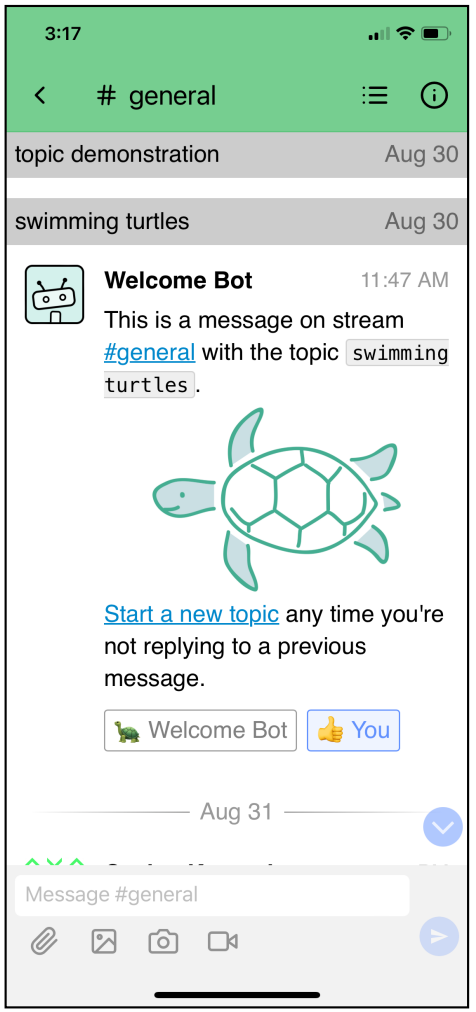
Thumbs up, question mark, and exclamation point are good choices for reactions



Adding an Emoji Reaction

Once you've added a reaction, it will show underneath the message

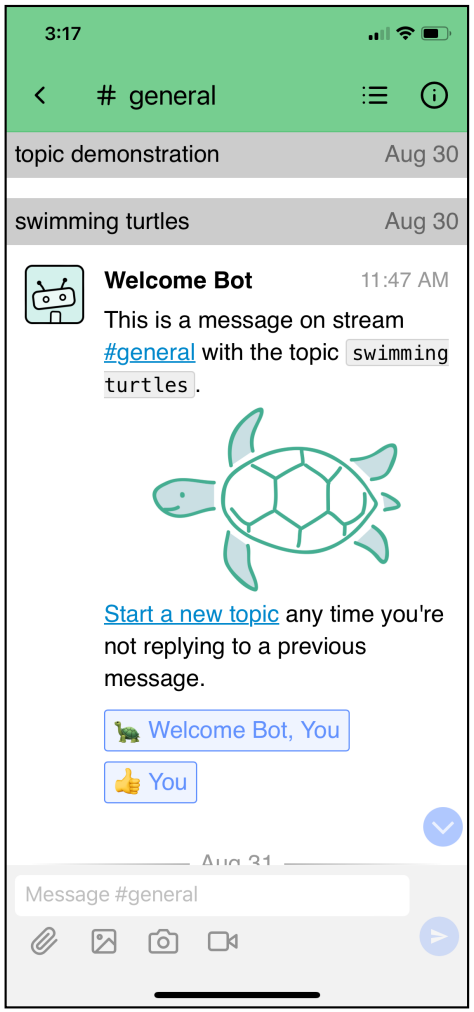
Your previous reactions can also be removed by tapping on them again



Adding an Emoji Reaction

If there is a reaction on the message already, and you also want to react that way, you can just tap on the existing reaction

You can also react more than once to the same message, seen here



Mobile Browser

Note: If you have a choice between the app and a mobile browser versions, the app is easier to use.

There is nothing “wrong” with the mobile browser version, but it is less intuitive.

Logging In

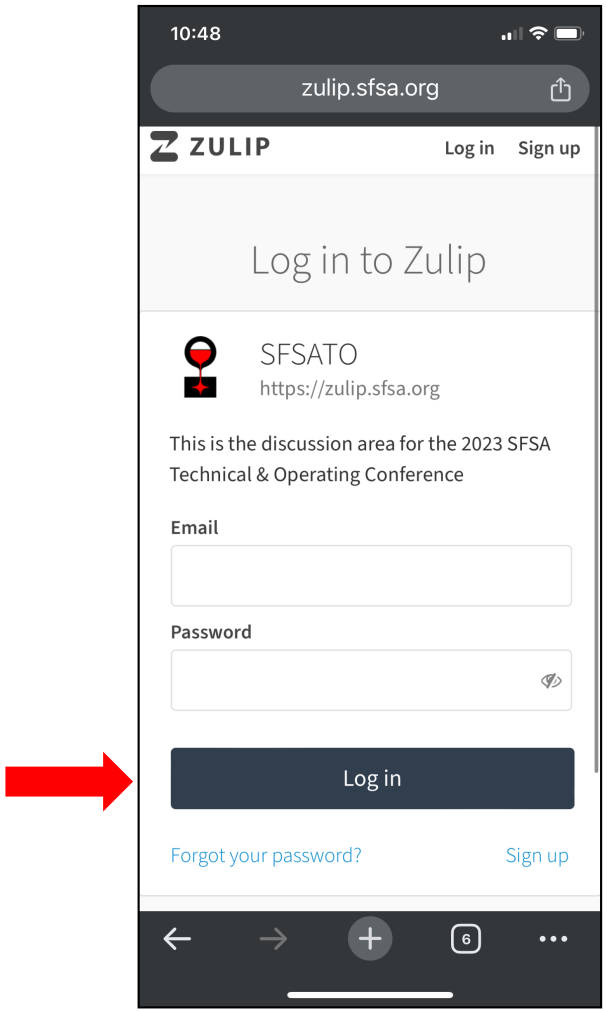
Open your mobile browser of choice, and type the URL for the event into the address bar: zulip.sfsa.org

Then tap “Go”

The following images were taken from Chrome, but most browsers should work

Logging In

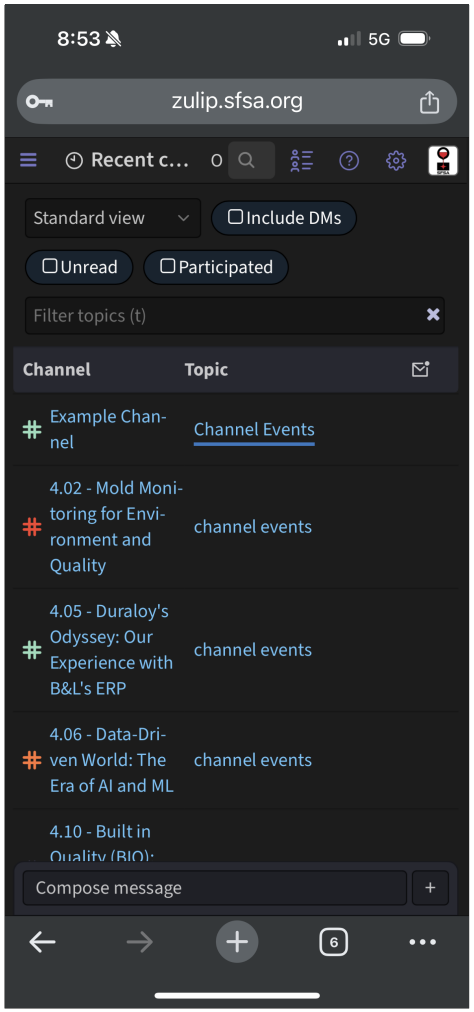
Type in the login information that was provided to you, and tap “Log In”



Home Screen

After logging in, you will be brought to this screen. This is a list of all channels and topics organized by last message sent (most recent at the top)

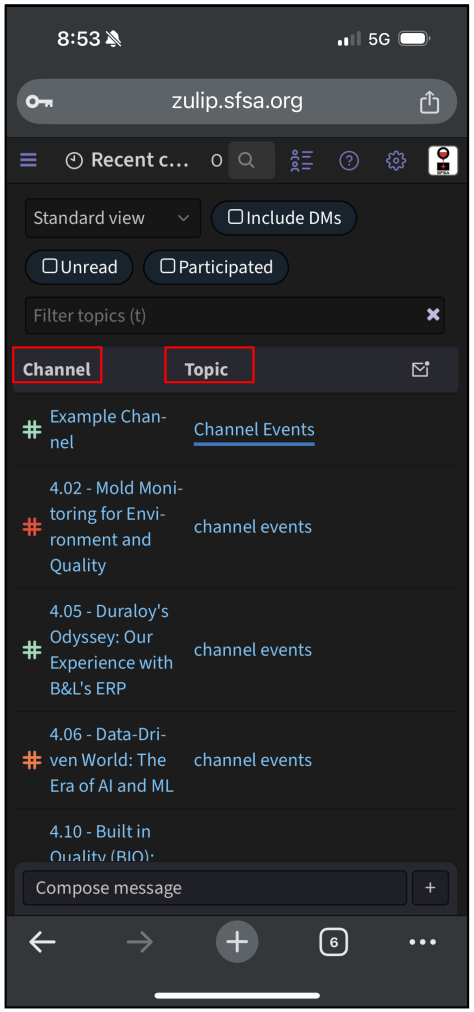
Channels are where the messages and replies for each topic will be sent and stored



Home Screen

Channels can be sorted alphabetically or by topic

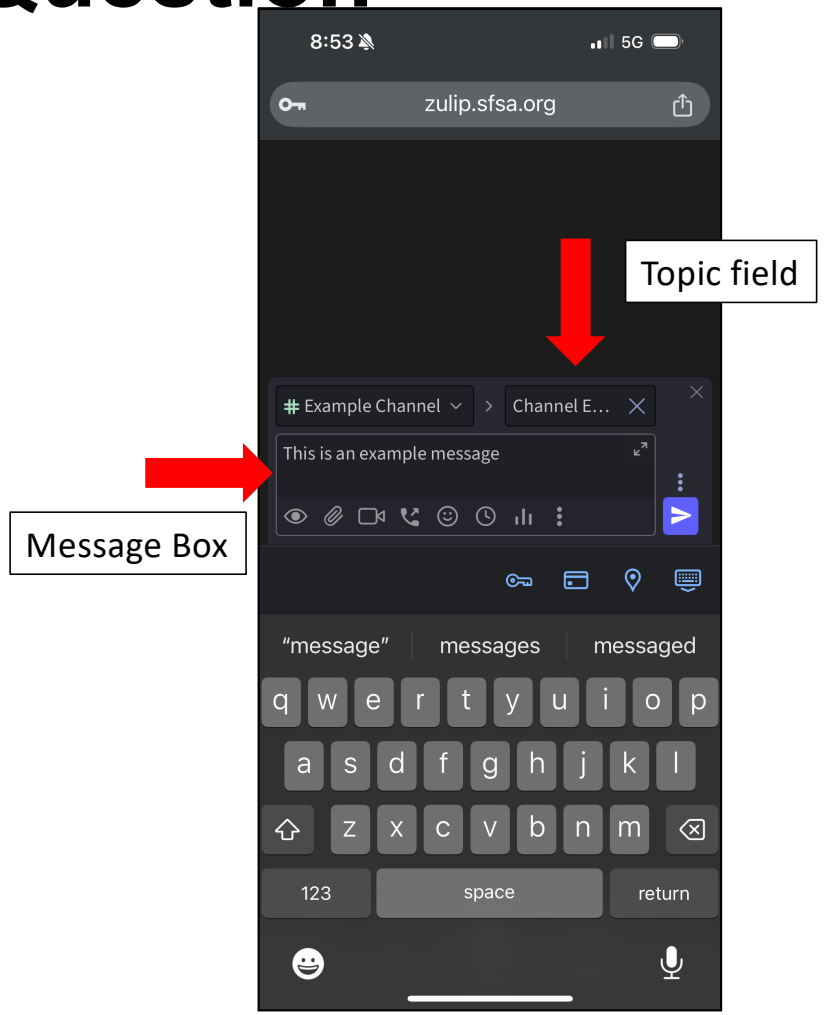
Tap on either “Channels” or “Topic” to choose the sorting method



Sending a Message Or Question

To send a message, tap to open a channel, and type your message in the message box

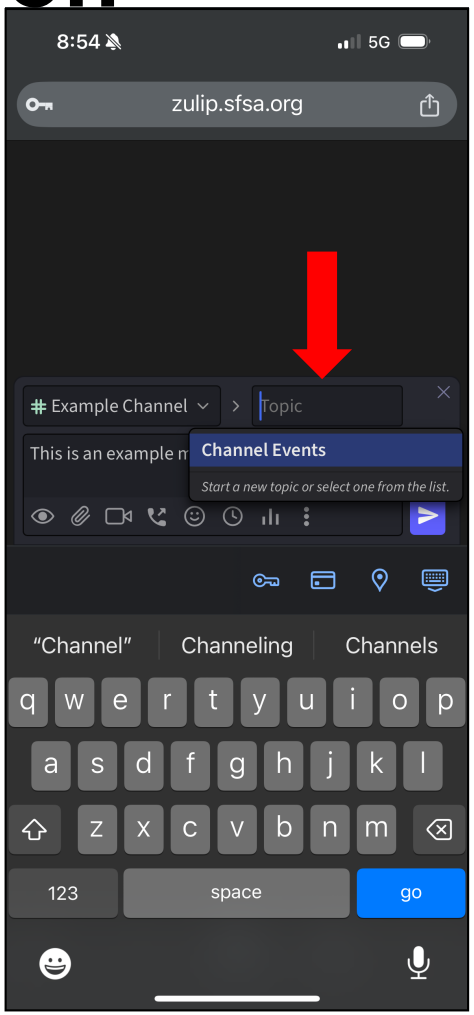
The topic field is available to change, but the options to choose from do not appear near the field



Sending a Message Or Question

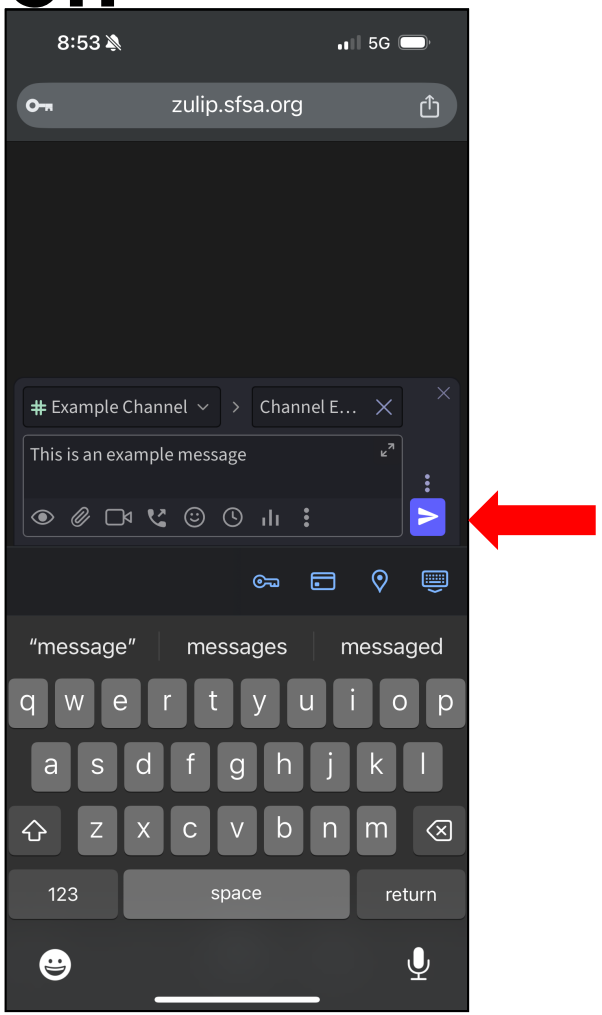
To change the topic field, tap on it and select the topic from the list

Select the topic you want to send a message to. Here, “Channel Events” is selected. In most channels, “General” is appropriate.



Sending a Message Or Question

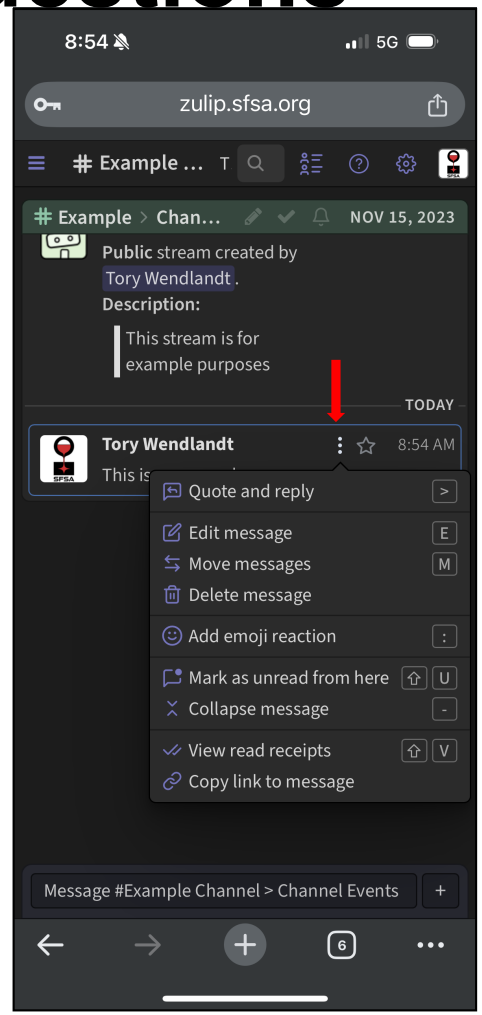
After the topic and message contents are ready, hit the send arrow next to the message



Replying to Messages and Questions

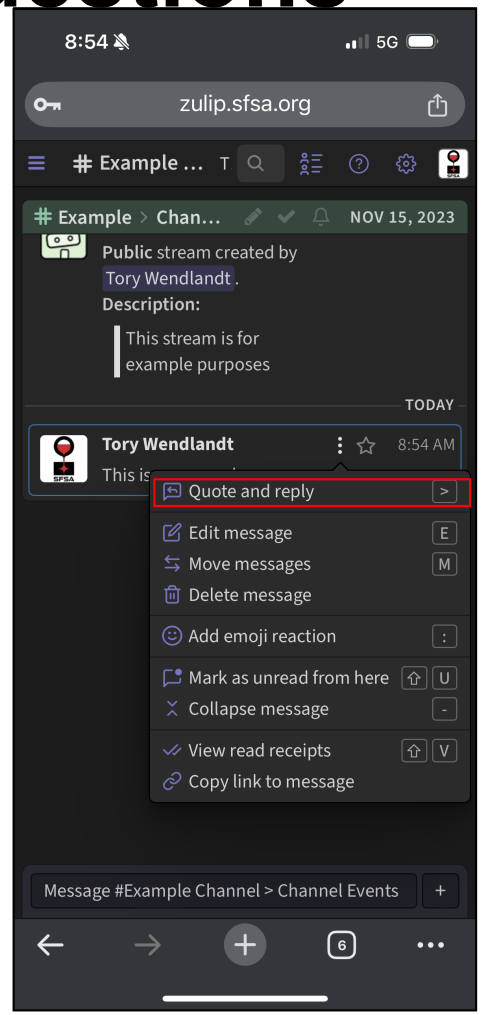
Find the message you want to reply to, and tap it. This will highlight the message (the blue outline)

Then, touch the three dots that appear in the top right of the message



Replying to Messages and Questions

This will open a menu, and from here you can select “Quote and Reply” (top of the list)

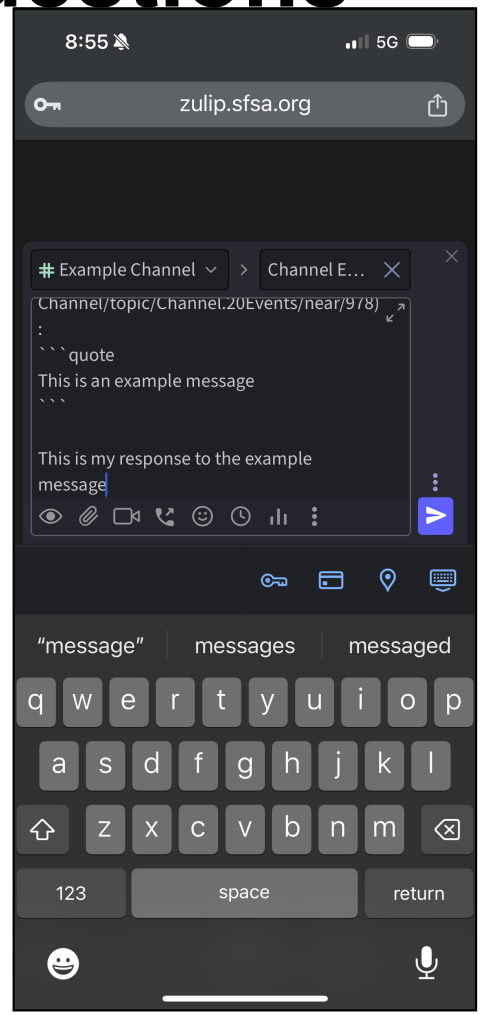


Replying to Messages and Questions

This will create a new message with the correct topic, and the message you want to reply to.

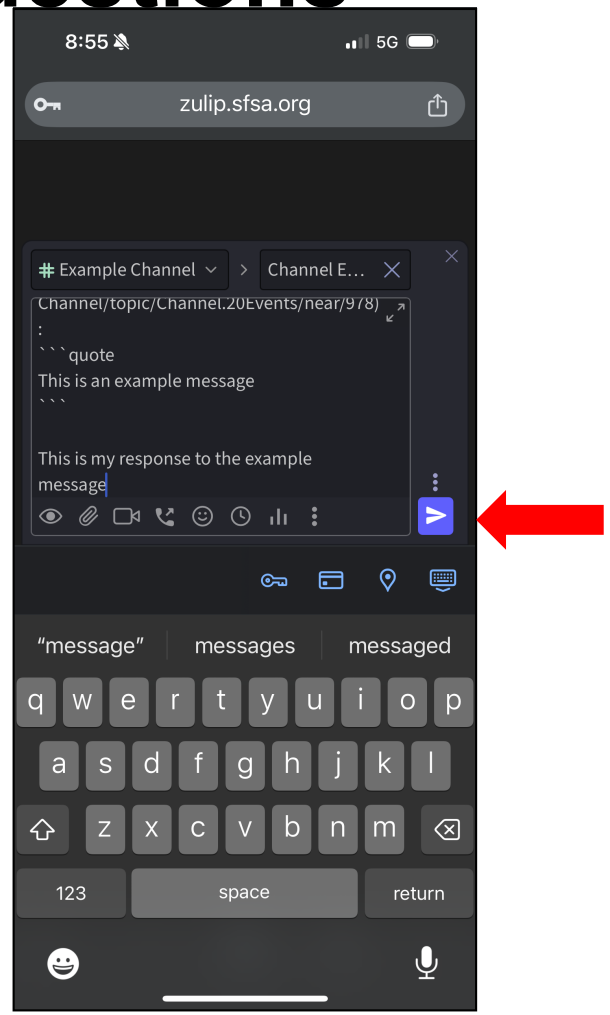
Scroll to the bottom of the original message, and type your response.

<u>Do not change the text above your reply</u>



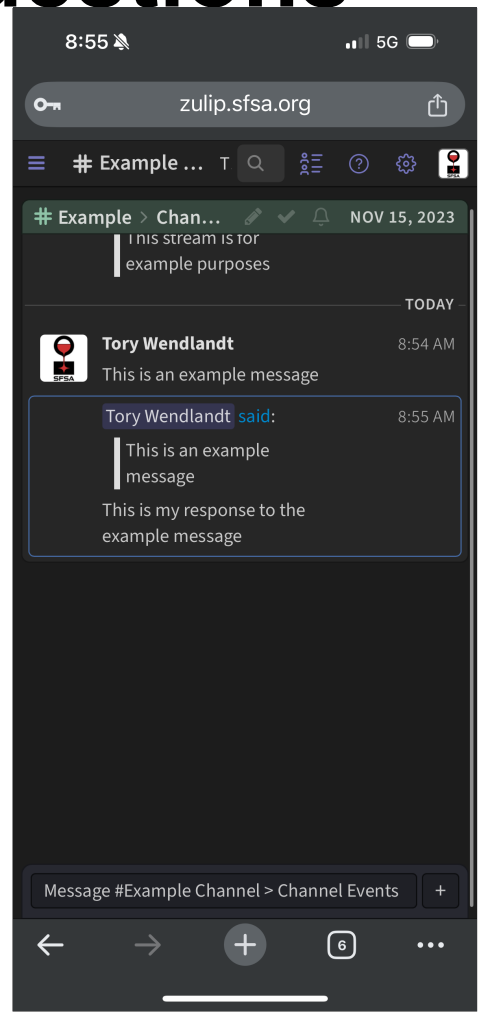
Replying to Messages and Questions

Once your message is ready, hit the send arrow



Replying to Messages and Questions

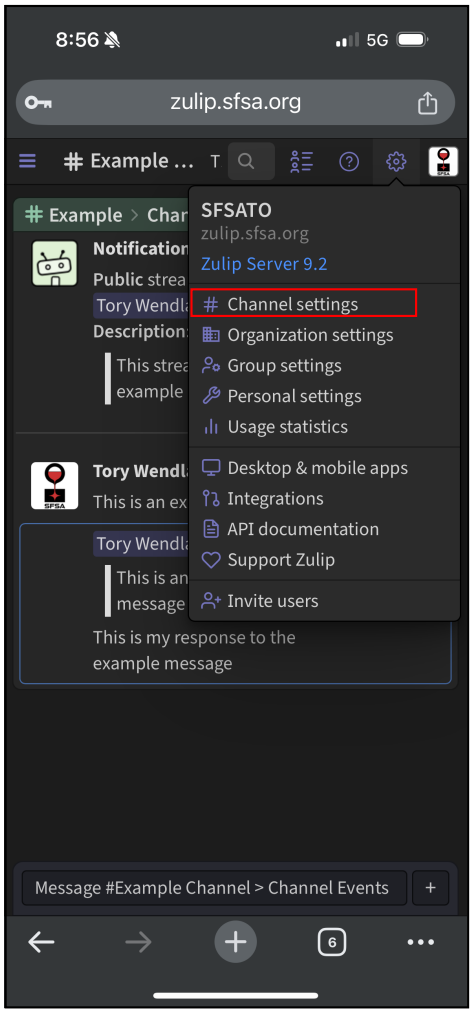
The reply will look like this once it is sent (message in the blue outline)



Show or Hide Channel

To hide (unsubscribe) or show (subscribe) any channel, tap the gear icon on the top right of the screen

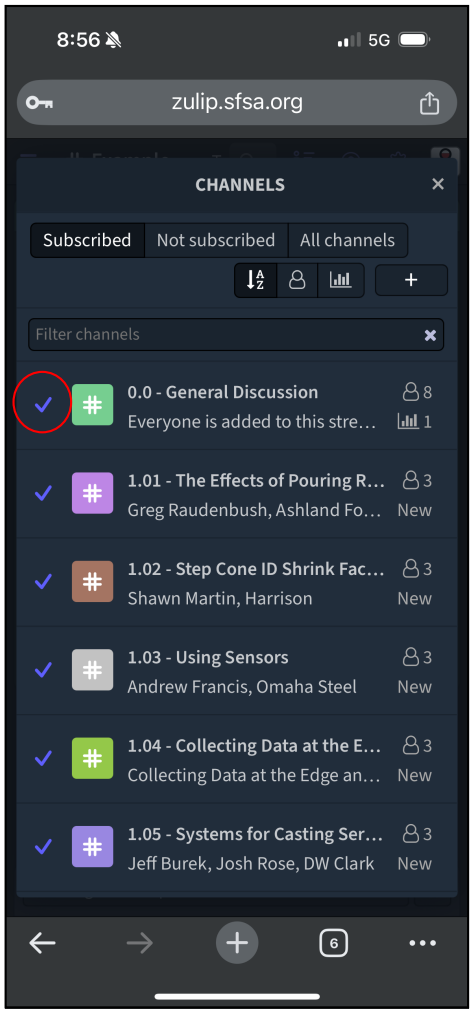
Select “Channel Settings” from the dropdown menu



Show or Hide Channel

To hide (unsubscribe) a channels, tap the green check. It will change into a grey check to indicate the channel has been hidden

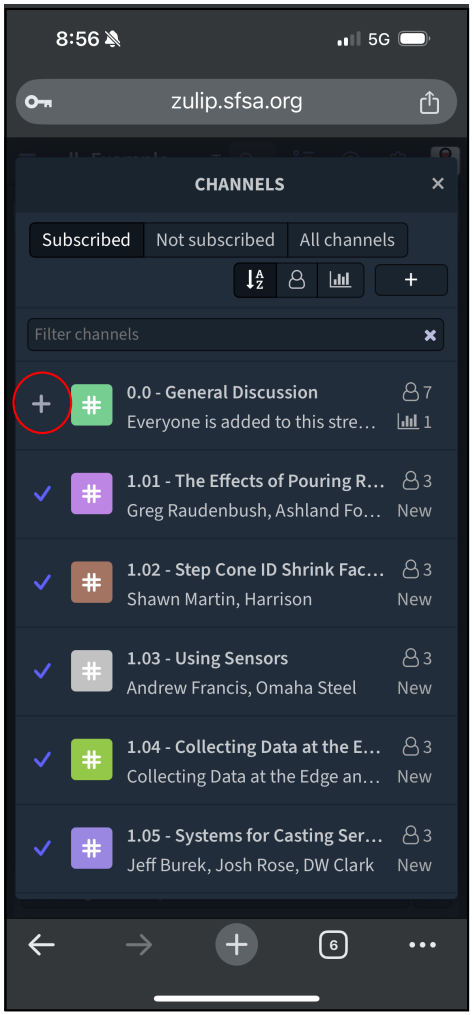
This channel will no longer show up on the main screen, but can be added back at any time.



Show or Hide Channel

To show a channel, tap the grey check. It will change into a green check to indicate that channel will now appear

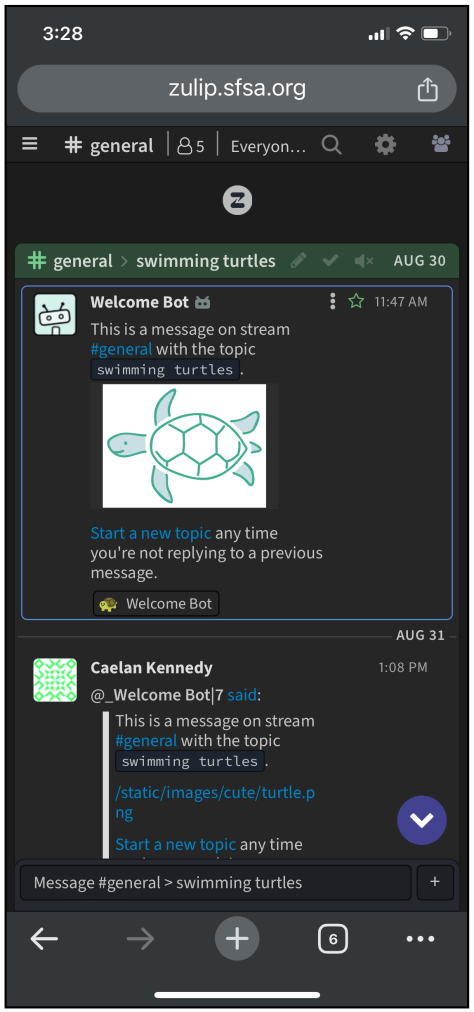
This channel will now show up on the main screen, but can be removed at any time



Adding an Emoji Reaction

To show your interest in getting a question answered, or to show support for a reply to a question, you can add an emoji reaction to any message

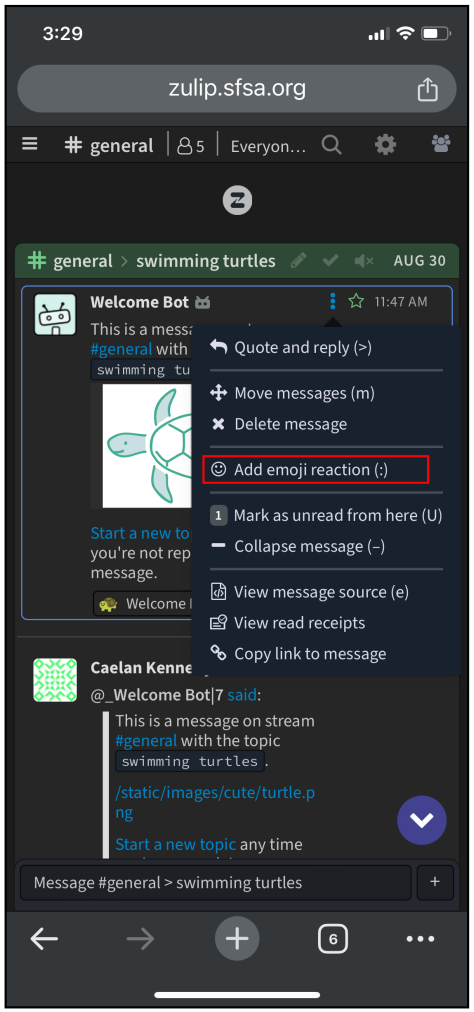
Start by finding the message you want to react to, then tapping on it to highlight it



Adding an Emoji Reaction

Next, tap the three dots at the top right of the message.

From the menu, select “Add emoji reaction”

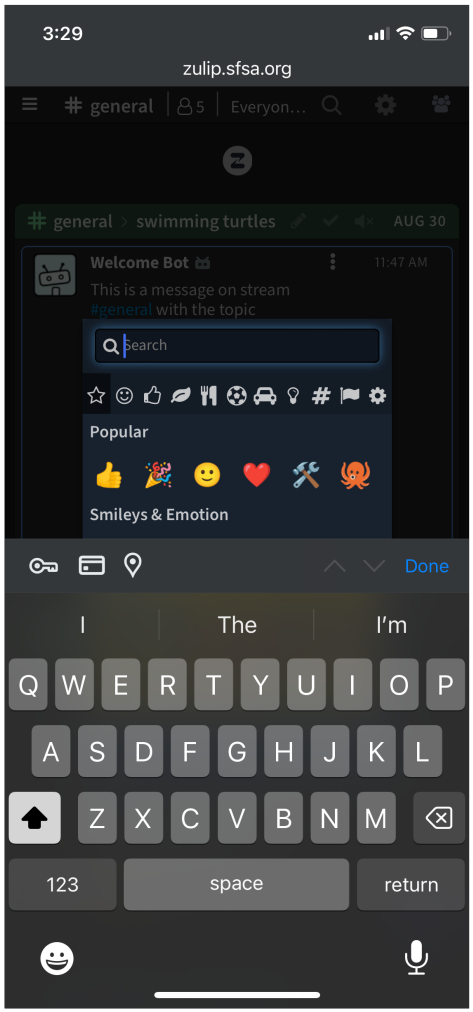


Adding an Emoji Reaction

You will get new screen with many options to react to the message with.

Here you can search for an emoji to react to the message with (trying to scroll will often result in the search function going away)

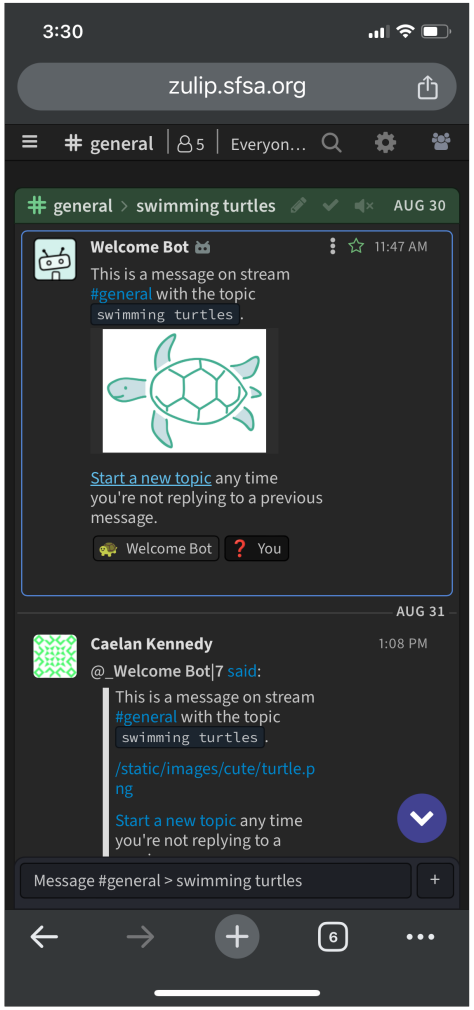
Thumbs up, question mark, and exclamation point are good choices for reactions



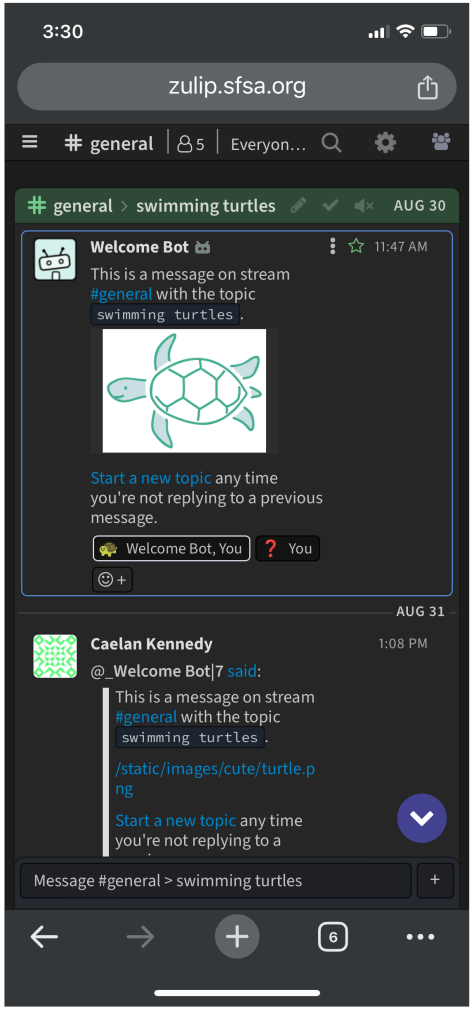
Adding an Emoji Reaction

Once you've added a reaction, it will show underneath the message

Your previous reactions can also be removed by tapping on them again



Adding an Emoji Reaction

If there is a reaction on the message already, and you also want to react that way, you can just tap on the existing reaction

You can also react more than once to the same message, seen here